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Award

Automatic Door - Servicing, Remedial Works, and Responsive Repairs

GENTOO GROUP LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054238

Procurement identifier (OCID): ocds-h6vhtk-050618 ([view related notices](#))

Published 5 September 2025, 12:03pm

Scope

Reference

700

Description

Automatic Door - Servicing, Remedial Works, and Responsive Repairs

carrying out routine servicing, associated repairs, and responsive repairs / call outs. The Groups properties are predominately located in 5 geographical management areas in the City of Sunderland, Houghton/Hetton and Washington. This specification is to be read in conjunction with the Invitation to Tender.

Gentoo Group wishes to appoint 2 contractors on a Ranked Framework to undertake these works. Gentoo Group intends to appoint the successful contractor as number one ranked bidder on the framework, with the second placed bidder ranked second on the Framework and held in reserve.

Gentoo Group requires the Contractor to provide a 24-hour emergency breakdown cover

scheme which must include:

- Unlimited emergency call outs
- Agreed guaranteed response time
- 365 days a year
- 24-hour cover

The contract is expected to commence in September 2025 for a period of 24-months with a further 2 x 12-month options to extend.

Commercial tool

Establishes a framework

Contract 1. Automatic Door - Servicing, Remedial Works, and Responsive Repairs

Supplier

- ABCA Systems Limited

Contract value

- £400,000 including VAT

Above the relevant threshold

Award decision date

18 August 2025

Date assessment summaries were sent to tenderers

18 August 2025

Standstill period

- End: 16 September 2025
- 8 working days

Earliest date the contract will be signed

17 September 2025

Contract dates (estimated)

- 17 September 2025 to 16 September 2027
- Possible extension to 16 September 2029
- 4 years

Description of possible extension:

2 x 12 month extensions

Main procurement category

Services

CPV classifications

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

Contract locations

- UKC - North East (England)

Information about tenders

- 7 tenders received
- 7 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 6 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

ABCA Systems Limited

- Companies House: 06294877

Unit 24 Mylord Crescent, Camperdown Industrial Estate

Killingworth

NE12 5UJ

United Kingdom

Email: info@abcasystems.co.uk

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Automatic Door - Servicing, Remedial Works, and Responsive Repairs

Contracting authority

GENTOO GROUP LIMITED

- Companies House: RS007302
- Public Procurement Organisation Number: PPWP-7833-WJVW

2 Emperor Way

Sunderland

SR3 3XR

United Kingdom

Email: CDPProcurement@gentoogroup.com

Website: <https://www.gentoogroup.com/>

Region: UKC23 - Sunderland

Organisation type: Public authority - sub-central government