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Contract

Independent Advocacy (Adults)

North Lanarkshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-054212

Procurement identifier (OCID): ocds-h6vhtk-04995b

Published 5 September 2025, 11:23am

Section I: Contracting authority

I.1) Name and addresses

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

Email

corporateprocurement@northlan.gov.uk

Country

United Kingdom

NUTS code

UKM84 - North Lanarkshire

Internet address(es)

Main address

<http://www.northlanarkshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Advocacy (Adults)

Reference number

NLC-CPT-24-042

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wish to procure a service for Independent Advocacy Service for Adults
“Independent advocacy is the practice of providing support and representation to individuals, ensuring that their voices are heard, and their rights are upheld without any conflict of interest or external influence. Advocacy services and advocates at solely in the interests of the person that they are supporting, helping them to make informed decisions, express their wishes, and navigate often complex systems such as health and social care. Independent advocacy is free from bias or affiliation with other organisations and ensure that the needs and preference of the individual are the primary focus.”

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,507,405

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

Main site or place of performance

North Lanarkshire

II.2.4) Description of the procurement

The Council wish to procure a service for Independent Advocacy Service for Adults
“Independent advocacy is the practice of providing support and representation to individuals, ensuring that their voices are heard, and their rights are upheld without any conflict of interest or external influence. Advocacy services and advocates at solely in the interests of the person that they are supporting, helping them to make informed decisions, express their wishes, and navigate often complex systems such as health and social care. Independent advocacy is free from bias or affiliation with other organisations and ensure that the needs and preference of the individual are the primary focus.”

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The Agreement will be awarded for a total of circa 36 months with the council reserving the option to review its options then and throughout the full term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028842](#)

Section V. Award of contract

Contract No

NLC-CPT-24-042

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Equal Say

51 Kirk Rd

Wishaw

ML2 7BL

Telephone

+44 07725792133

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,507,405

Section VI. Complementary information

VI.3) Additional information

*This notice retrospectively completes the Contract Award.

The contract period is 3 March 2025 until 01 March 2030.

For avoidance of doubt, this is not a new open requirement.

(SC Ref:809421)

VI.4) Procedures for review

VI.4.1) Review body

Scottish Courts

Edinburgh

Country

United Kingdom