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Contract

Provision of Studiosity Services Agreement

DE MONTFORT UNIVERSITY

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054152

Procurement identifier (OCID): ocds-h6vhtk-058cb5 ([view related notices](#))

Published 5 September 2025, 10:07am

Scope

Reference

240200

Description

Studiosity is an online academic support system developed to assist students in their studies by providing 24/7 on-demand assistance across multiple subjects and skills. These services to students include writing feedback, live chat support and peer mentoring.

Contract 1. Provision of Studiosity

Supplier

- Studiosity Pty Ltd

Contract value

- £1,196,390 excluding VAT
- £1,196,390 including VAT

Above the relevant threshold

Date signed

5 September 2025

Contract dates

- 5 September 2025 to 31 July 2026
- Possible extension to 31 July 2030
- 4 years, 10 months, 26 days

Description of possible extension:

The provision will be for an initial term of 12 months, with options to extend by 4x 12 month periods (+1+1+1+1).

A grace period is currently in place from 01/08/2025 until contract signing. This contract will run from the date of signature to 31/07/2026 and potentially to 31/7/2030

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Justification for not setting key performance indicators

this contract does not meet the £5m threshold.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

DMU is utilising Schedule 5 paragraph 6 of the Procurement Act 2023 in respect of this direct award which states; "due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required, and there are no reasonable alternatives to those goods, services or works."

We have not be able to identify alternative options in the market which could meet our specific needs like Studiosity.

Supplier

Studiosity Pty Ltd

- Companies House: 11065708
- Public Procurement Organisation Number: PPXM-6349-GDJV

1/11 Chandos St

St Leonards

2065

Australia

Email: UKStaff@studiosity.com

Website: <http://www.studiosity.com>

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of Studiosity

Contracting authority

DE MONTFORT UNIVERSITY

- Charity Commission (England and Wales): XN85208
- UK Register of Learning Providers (UKPRN number): 10001883
- Public Procurement Organisation Number: PDZY-8857-XDBL

The Gateway

Leicester

LE1 9BH

United Kingdom

Email: procurement@dmu.ac.uk

Website: <http://www.dmu.ac.uk>

Region: UKF21 - Leicester

Organisation type: Public authority - sub-central government