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Tender

Automated Video Redaction Solution - Tender

The Police & Crime Commissioner for Sussex

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054100

Procurement identifier (OCID): ocds-h6vhtk-059491

Published 5 September 2025, 7:26am

Scope

Description

The Police and Crime Commissioner for Sussex on behalf of themselves and the Police and Crime Commissioner for Surrey are looking to contract with a supplier for the provision of an automated video redaction solution for teams involved in supplying material linked for both civil and criminal cases.

This must be a cloud solution.

Amongst other things, the system will need to be able to meet the following requirements:

- Masking/blocking of logos, faces, vehicle registrations and any other features as identified by the user.
- Ability to redact video with and without audio.
- Ability to apply reverse redaction
- The ability to apply zone redaction
- Finalise the redaction

- Progressive Editing enabled - ability to edit/redact over time rather than edit all in one go (e.g., edit over a couple of shifts)
- Ability to review redactions and amend/tweak as necessary during the mark up stage.
- Ability to use both automated (automatic tracking of faces - e.g., if person moves, need the mask to move with it and track it) and manual redaction options.
- Comprehensive Redaction Editing Options (Frame-by-Frame, Real-Time Tracking, Audio, facial recognition, VRN (Vehicle Registration Number) recognition, skin blur, and object tracking)
- Ability to upload various media types and convert redacted video files in industry standards formats such as MP4, AVI etc from the Surrey and Sussex DEMs platform (currently NICE Investigate)
- Automatic recognition of other vehicle reg numbers
- Ability to collate digital groupings of evidence (photos, videos, CCTV, etc.) into case folders
- Redact audio that comes with images - e.g., remove speech other than the person requesting the info, or redact names and addresses stated by the person
- Redact audio only footage - e.g., remove speech other than the person requesting the info, or redact names and addresses stated by the person
- Run transcriptions from audio.
- Transcription Feature for Audio Redaction with Keyword/Phrase Identification
- Assign and Modify User Permissions for Each Case
- Role-Based Access Control (RBAC) Implementation

Total value (estimated)

- £286,000 excluding VAT
- £343,200 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2027
- Possible extension to 31 December 2029
- 4 years

Description of possible extension:

2 x 12 month

Main procurement category

Goods

CPV classifications

- 32351100 - Video-editing equipment
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48310000 - Document creation software package
- 48320000 - Drawing and imaging software package
- 48500000 - Communication and multimedia software package
- 48517000 - IT software package

- 48521000 - Music or sound editing software package

Submission

Enquiry deadline

25 September 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

1 October 2025, 12:00pm

Submission address and any special instructions

In order to access this tender Organisations must register on <https://sell2.intend.co.uk/blpd> Once registered, sign into the portal In the top right hand corner of the screen click Portal Scroll down and find Sussex Police Click Register with organisation You will then be able to access the tender and register your interest to bid. Submissions received by any other means then through the Intend portal will not be accepted.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

11 October 2025

Award criteria

Name	Description	Type
Simple description	Assessment will be as follows: Price Stage 1: Down selection • Procurement Specific Questionnaire: Pass/Fail • Technical Compliance 45% Weighting: o Mandatory: Pass/Fail o 'Should': Score 3 per criteria met o 'Could': Score 1 per criteria met • Quality: Solution and Organisation Capability 45% Weighting • Social Value: 10% Weighting Stage 2: Demonstration and Pricing: • Demonstration: 60% Weighting • Pricing: 40% Weighting Stage 3: User Testing • User Testing: Pass/Fail	

Weighting description

Assessment will be as follows: Stage 1: Down selection • Procurement Specific
 Questionnaire: Pass/Fail • Technical Compliance 45% Weighting: o Mandatory: Pass/Fail
 o 'Should': Score 3 per criteria met o 'Could': Score 1 per criteria met • Quality: Solution
 and Organisation Capability 45% Weighting • Social Value: 10% Weighting Stage 2:
 Demonstration and Pricing: • Demonstration: 60% Weighting • Pricing: 40% Weighting
 Stage 3: User Testing • User Testing: Pass/Fail

Other information

Payment terms

30 days following valid invoice with relevant backing data

Description of risks to contract performance

Fluctuating need across the Forces may mean that licences require adjusting.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

The Police and Crime Commissioner for Sussex, on behalf of themselves, and the Police and Crime Commissioner for Surrey, issue this Invitation to Tender for the provision of an a cloud Video Redaction Solution. This is being tendered as a competitive flexible procedure consisting of three evaluated stages; Stage 1 Down Selection: Bidders are asked to complete the Procurement Specific Questionnaire, Technical Compliance

Document and Quality Response document to demonstrate their legal compliance, technical compliance, organisation and solution capability and social value. Stage 2 Demonstrating and Pricing: The four highest scoring Bidders from stage 1, will be invited to demonstrate their solution to an evaluation panel and submit their pricing. Bidders who score 3 (acceptable) or higher on all criteria within the demonstration will be further assessed on their pricing. Stage 3 User Testing: The Bidder with the highest combined demonstration and pricing score from stage 2 will be invited to have their proposed solution tested by the Authority. This is to allow the Authority to conduct due diligence as to the suitability of the solution with the Authorities requirements. Following successful user testing, the Successful Bidder will be awarded the Contract. If for any reason the Bidders solution fails user testing, the Authority reserves the right to invite the second highest scoring Bidder from stage 2 to participate in stage 3

Contracting authority

The Police & Crime Commissioner for Sussex

- Public Procurement Organisation Number: PPLN-2959-YWYQ

Sackville House, Brooks Close

Lewes

BN7 2FZ

United Kingdom

Email: JointProcurementService@Surrey.Police.UK

Region: UKJ22 - East Sussex CC

Organisation type: Public authority - sub-central government