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Tender

Automated Video Redaction Solution

The Police & Crime Commissioner for Sussex

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054078

Procurement identifier (OCID): ocds-h6vhtk-050642 ([view related notices](#))

Published 4 September 2025, 5:00pm

Scope

Reference

JPS1769

Description

The Police and Crime Commissioner for Sussex on behalf of themselves and the Police and Crime Commissioner for Surrey are looking to contract with a supplier for the provision of an automated video redaction solution for teams involved in supplying material linked for both civil and criminal cases.

This must be a cloud solution.

Amongst other things, the system will need to be able to meet the following requirements:

- Masking/blocking of logos, faces, vehicle registrations and any other features as identified by the user.
- Ability to redact video with and without audio.

- Ability to apply reverse redaction
- The ability to apply zone redaction
- Finalise the redaction
- Progressive Editing enabled - ability to edit/redact over time rather than edit all in one go (e.g., edit over a couple of shifts)
- Ability to review redactions and amend/tweak as necessary during the mark up stage.
- Ability to use both automated (automatic tracking of faces - e.g., if person moves, need the mask to move with it and track it) and manual redaction options.
- Comprehensive Redaction Editing Options (Frame-by-Frame, Real-Time Tracking, Audio, facial recognition, VRN (Vehicle Registration Number) recognition, skin blur, and object tracking)
- Ability to upload various media types and convert redacted video files in industry standards formats such as MP4, AVI etc from the Surrey and Sussex DEMs platform (currently NICE Investigate)
- Automatic recognition of other vehicle reg numbers
- Ability to collate digital groupings of evidence (photos, videos, CCTV, etc.) into case folders
- Redact audio that comes with images - e.g., remove speech other than the person requesting the info, or redact names and addresses stated by the person
- Redact audio only footage - e.g., remove speech other than the person requesting the info, or redact names and addresses stated by the person
- Run transcriptions from audio.
- Transcription Feature for Audio Redaction with Keyword/Phrase Identification
- Assign and Modify User Permissions for Each Case
- Role-Based Access Control (RBAC) Implementation

Total value (estimated)

- £286,000 excluding VAT
- £343,200 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 1 January 2028
- Possible extension to 1 January 2030
- 4 years, 1 day

Description of possible extension:

2 x 12 month extensions.

Main procurement category

Goods

CPV classifications

- 32351100 - Video-editing equipment
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48310000 - Document creation software package

- 48320000 - Drawing and imaging software package
- 48500000 - Communication and multimedia software package
- 48517000 - IT software package
- 48521000 - Music or sound editing software package

Submission

Enquiry deadline

25 September 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

1 October 2025, 12:00pm

Submission address and any special instructions

In order to access this tender Organisations must register on <https://sell2.intend.co.uk/blpd>

Once registered, sign into the portal

In the top right hand corner of the screen click Portal

Scroll down and find Sussex Police

Click Register with organisation

You will then be able to access the tender and register your interest to bid.

Submissions received by any other means than through the Intend portal will not be accepted.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 November 2025

Award criteria

Name	Description	Type
Simple description	<p>Assessment will be as follows: Price</p> <p>Stage 1: Down selection •</p> <p>Procurement Specific</p> <p>Questionnaire: Pass/Fail •</p> <p>Technical Compliance 45%</p> <p>Weighting: o Mandatory:</p> <p>Pass/Fail o 'Should': Score 3</p> <p>per criteria met o 'Could':</p> <p>Score 1 per criteria met •</p> <p>Quality: Solution and</p> <p>Organisation Capability 45%</p> <p>Weighting • Social Value: 10%</p> <p>Weighting Stage 2:</p> <p>Demonstration and Pricing: •</p> <p>Demonstration: 60% Weighting</p> <p>• Pricing: 40% Weighting</p> <p>Stage 3: User Testing • User</p> <p>Testing: Pass/Fail</p>	

Weighting description

Assessment will be as follows:

Stage 1: Down selection

- Procurement Specific Questionnaire: Pass/Fail
- Technical Compliance 45% Weighting:
 - o Mandatory: Pass/Fail
 - o 'Should': Score 3 per criteria met
 - o 'Could': Score 1 per criteria met
- Quality: Solution and Organisation Capability 45% Weighting
- Social Value: 10% Weighting

Stage 2: Demonstration and Pricing:

- Demonstration: 60% Weighting

- Pricing: 40% Weighting

Stage 3: User Testing

- User Testing: Pass/Fail

Other information

Payment terms

30 days following valid invoice with relevant backing data

Description of risks to contract performance

Fluctuating need across the Forces may mean that licences require adjusting.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

The Police and Crime Commissioner for Sussex, on behalf of themselves, and the Police and Crime Commissioner for Surrey, issue this Invitation to Tender for the provision of an a cloud Video Redaction Solution.

This is being tendered as a competitive flexible procedure consisting of three evaluated stages;

Stage 1 Down Selection: Bidders are asked to complete the Procurement Specific Questionnaire, Technical Compliance Document and Quality Response document to demonstrate their legal compliance, technical compliance, organisation and solution capability and social value.

Stage 2 Demonstrating and Pricing: The four highest scoring Bidders from stage 1, will be invited to demonstrate their solution to an evaluation panel and submit their pricing. Bidders who score 3 (acceptable) or higher on all criteria within the demonstration will be further assessed on their pricing.

Stage 3 User Testing: The Bidder with the highest combined demonstration and pricing score from stage 2 will be invited to have their proposed solution tested by the Authority. This is to allow the Authority to conduct due diligence as to the suitability of the solution with the Authorities requirements.

Following successful user testing, the Successful Bidder will be awarded the Contract. If for any reason the Bidders solution fails user testing, the Authority reserves the right to invite the second highest scoring Bidder from stage 2 to participate in stage 3.

Reduced tendering period

Yes

Qualifying planned procurement notice - minimum 10 days

Contracting authority

The Police & Crime Commissioner for Sussex

- Public Procurement Organisation Number: PPLN-2959-YWYQ

Sackville House, Brooks Close

Lewes

BN7 2FZ

United Kingdom

Contact name: Paige Ward

Email: JointProcurementService@Surrey.Police.UK

Region: UKJ22 - East Sussex CC

Organisation type: Public authority - sub-central government