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Contract

Countywide Community-based Specialist Level Palliative and End of Life Care Service for Adults

NHS Northamptonshire ICB

F03: Contract award notice

Notice identifier: 2025/S 000-054059

Procurement identifier (OCID): ocids-h6vhtk-04d6d7

Published 4 September 2025, 4:22pm

Section I: Contracting authority

I.1) Name and addresses

NHS Northamptonshire ICB

Haylock House, Kettering Parkway

Kettering

NN15 6EY

Email

agem.procurementnorthants@nhs.net

Country

United Kingdom

Region code

UKF24 - West Northamptonshire

Internet address(es)

Main address

<https://www.icnorthamptonshire.org.uk/icb>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Countywide Community-based Specialist Level Palliative and End of Life Care Service for Adults

Reference number

C350748

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Northamptonshire Integrated Care Board (NICB) are seeking to Commission a Countywide community-based Specialist Palliative and End of Life Care Service for Adults to support patients who are thought to be in their last eight weeks of life.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,439,360

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire

II.2.4) Description of the procurement

NHS Northamptonshire Integrated Care Board (NICB) are seeking to Commission a Countywide community-based Specialist Palliative and End of Life Care Service for Adults to support patients who are thought to be in their last eight weeks of life. The service is broken down into five core elements;

24/7 Rapid Response Service - Led by nurses and offering urgent specialist care and support, including symptom management and non-medical prescribing, during both regular and after hours. It is designed for patients considered to be in the last eight weeks of their lives who wish to receive care in their own homes.

Local Coordination Service - A 24/7 service providing information, advice, signposting to services and face-to-face interventions for patients, caregivers, family, and friends.

Hospice at Home – Offering a more integrated approach for patient assisting those who wish to spend their last days at home. This includes rapidly discharging patients from hospices and hospitals to avoid unnecessary admissions.

Day Care Service – Aimed at patients who are in the last eight weeks of life and prefer to receive care at home. Short episodes of care are delivered throughout the day as needed to ensure patients' needs are met.

Night Care Service - Designed for patients who are in the last eight weeks of life and prefer to receive care at home. This service will ensure that the patient's needs are met through short episodes of care provided during the night when appropriate.

This notice is to communicate the intention to award a contract under the Provider Selection Regime (PSR) Competitive Process. This contract relates to a new service with the intention to award being made to a new provider.

The contract will commence 01st April 2026 and be 5 years with the Commissioner having the option to extend the Contract for up to a further 3 years.

The approximate lifetime value of the contract is expected to be £15,439,360

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 45

Quality criterion - Name: Integration, Collaboration & Service Sustainability / Weighting: 11

Quality criterion - Name: Improving Access, Reducing Health Inequalities and Facilitating Choice / Weighting: 14

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Option to extend a further 3 years (36 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-015986](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 August 2025

V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DHU Health Care

No. 2 Roundhouse Road Pride Park Derbyshire

Derby

DE24 8JE

Country

United Kingdom

NUTS code

- UKF11 - Derby

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,439,360

Total value of the contract/lot: £15,439,360

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 17th September 2025. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

If you have wish to make a written representation regarding this intention to award please contact: agem.procurementnorthants@nhs.net . The award decision has been made by the NHS Northamptonshire ICB Integrated Planning and Resource Committee on 5th August 2025.

There were no declared conflicts or potential conflicts of interest of individuals making the decision.

The relative importance of the Key Criteria incorporated within the service was as follows:

1. Quality and Innovation: 45.00%
2. Value: 20.00%
3. Integration, Collaboration & Service Sustainability: 11.00%
4. Improving Access, Reducing Health Inequalities and Facilitating Choice: 14.00%
5. Social Value: 10.00%

The relative importance of the Key Criteria was deemed appropriate based on the requirements of the service.

The rationale for awarding to the preferred provider was that they met all requirements associated with the Basic Selection Criteria and Key Criteria, clearly demonstrating their ability to deliver the requirements of the service within their submission, and they ranked as the highest scoring provider, based on their overall Key Criteria score, within this Provider Selection Process.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourtsofjustice.com>