This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/054056-2025

Contract

HR Software & Associated Services - MHR iTrent

The National Lottery Community Fund

F03: Contract award notice

Notice identifier: 2025/S 000-054056

Procurement identifier (OCID): ocds-h6vhtk-059479

Published 4 September 2025, 4:20pm

Section I: Contracting authority

I.1) Name and addresses

The National Lottery Community Fund

Apex House, 3 Embassy Drive

Birmingham

B151TR

Email

procurement@tnlcommunityfund.org.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.tnlcommunityfund.org.uk/

I.4) Type of the contracting authority

Other type

Executive non-departmental public body

I.5) Main activity

Other activity

Lottery fund distributor

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HR Software & Associated Services - MHR iTrent

Reference number

C0098

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

HR Information System to enable the successful management of payroll and pensions, employee absence, people data processing, recording and reporting.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £413,633.93

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

MHR iTrent software to enable the successful management of payroll and pensions, employee absence, people data processing, recording and reporting.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Call-Off from framework - KCS Software Products and Associated Services Y23065

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat PLC

Buckinghamshire

Country

United Kingdom

NUTS code

• UK - United Kingdom

Companies House

02174990

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £413,633.93

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

National Lottery Community Fund

Birmingham

Country

United Kingdom