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Contract

Skype Replacement

Plymouth City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-054053

Procurement identifier (OCID): ocds-h6vhtk-059477

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Scope

Reference

27945

Description

Skype for Business was retired by Microsoft in January 2024 with extended support in place until

14th October 2025.

The Council needs the ability to use some form of telephony when Skype goes to end of life.

Currently PCC have 2090 Microsoft E3 licences, which enables collaboration and calls between

staff who have the E3 licence and where possible telephony will be facilitated using federated

Teams calling with other Local Authorities, Central government and other federated partners.

Some of the council functions will require staff to be able to call an external number of an organisation or an individual with whom the council is not federated, to facilitate this all staff will

have an E5 licences applied to them, licencing them for external calling.

Contract 1. Skype Replacement

Supplier

- Delt Shared Services Ltd

Contract value

- £94,400.95 excluding VAT
- £113,281.13 including VAT

Below the relevant threshold

Date signed

12 August 2025

Contract dates

- 12 August 2025 to 31 March 2026
- 7 months, 20 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - without competition

Supplier

Delt Shared Services Ltd

2 Derriford Business Park, Derriford, Plymouth

Plymouth

PL6 5QZ

United Kingdom

Email: Procurement@deltaservices.co.uk

Website: <https://deltaservices.com/>

Region: UKK41 - Plymouth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Skype Replacement

Contracting authority

Plymouth City Council

- Public Procurement Organisation Number: PBQP-8499-TLMP

Ballard House, West Hoe Road

Plymouth

PL1 3BJ

United Kingdom

Email: procurement@plymouth.gov.uk

Website: <http://www.plymouth.gov.uk>

Region: UKK41 - Plymouth

Organisation type: Public authority - sub-central government