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Contract

Befriending Service for Children and Young People

North Lanarkshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-054016

Procurement identifier (OCID): ocds-h6vhtk-047be2

Published 4 September 2025, 3:35pm

Section I: Contracting authority

I.1) Name and addresses

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

Email

corporateprocurement@northlan.gov.uk

Country

United Kingdom

NUTS code

UKM84 - North Lanarkshire

Internet address(es)

Main address

<http://www.northlanarkshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Befriending Service for Children and Young People

Reference number

NLC-CPT-24-019

II.1.2) Main CPV code

- 85322000 - Community action programme

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority seeks provision of a volunteer befriending service across the Council area for vulnerable, socially isolated Children/Young People identified by the Council as requiring additional support. The provision will support Children/Young People aged 8 to 18 years who live within North Lanarkshire, who are vulnerable and isolated and may be affected by a disability.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £361,596

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85322000 - Community action programme
- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

II.2.4) Description of the procurement

The Authority seeks provision of a volunteer befriending service across the Council area for vulnerable, socially isolated Children/Young People identified by the Council as requiring additional support. The provision will support Children/Young People aged 8 to 18 years who live within North Lanarkshire, who are vulnerable and isolated and may be affected by a disability.

North Lanarkshire Council operate a 'Befriending Service', outsourced to a specialist provider, who will support children and young people across North Lanarkshire with supportive, reliable relationships from volunteer befrienders to people who may otherwise be socially isolated.

Volunteers act as positive adult role models to the young people. Through undertaking social, leisure and educational activities and outings with the young people, the volunteers encourage them to make positive changes in their lives which will benefit themselves and the local community.

Befriending can also reduce the burden on other services which people may use inappropriately as they seek social contact.

The Befriending service is based on the following main principles:

Best interests, choices, ideas, preferences, needs

Valuing and support

Working together

Rights based approach; listening, empowerment, prevention

In North Lanarkshire, a befriending service has always meant ensuring that children and young people have as much choice and control as possible in overcoming life difficulties that they may face. The approach is based on promoting independence and social inclusion.

Full details are available in the ITT document.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The Agreement will be awarded for a total of circa 36 months with the council reserving the option to review its options then and throughout the full term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020904](#)

Section V. Award of contract

Contract No

NLC-CPT-24-019

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 October 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

COVEY

Regent House, 9 High Patrick Street

Hamilton

ML3 7JA

Telephone

+44 1698894013

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £361,596

Section VI. Complementary information

VI.3) Additional information

*This notice retrospectively completes the Contract Award.

The contract period is 3 October 2024 until 2 October 2027.

For avoidance of doubt, this is not a new open requirement.

(SC Ref:809349)

VI.4) Procedures for review

VI.4.1) Review body

Scottish Courts

Edinburgh

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Courts or the Court of Session.