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Tender

Provision of deep cleaning services at The Royal Hospital Chelsea

Royal Hospital Chelsea

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053989

Procurement identifier (OCID): ocids-h6vhtk-059429

Published 4 September 2025, 3:10pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

RHC-38

Description

The Royal Hospital Chelsea requires a Deep Cleaning service (Includes some working at height) to support a 66-acre heritage site. The objective of this service is to ensure that specified areas of the RHC are cleaned to a standard commensurate with its status as a listed and nationally recognised institution. The following are areas that undergo deep cleaning but are not limited to, Long Wards, Margaret Thatcher Infirmary, Residential premises, Chapel, Great Hall, Upholstery & Curtains (May require Fire Proofing), and Paving areas.

Total value (estimated)

- £175,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Description of possible extension:

Subject to the RHC's rights to determine a contract and the option to extend, the Contract will commence on 1st November 2025 and end on 31st October 2028. In addition, tenderers are invited to submit irrevocable options for a further 2 x one-year periods for carrying out all or any part of the work, subject to the Terms and Conditions of Contract at Schedule 2

Main procurement category

Services

CPV classifications

- 90911000 - Accommodation, building and window cleaning services
- 90918000 - Bin-cleaning services
- 90919000 - Office, school and office equipment cleaning services

Contract locations

- UKI - London

Participation

This procurement is reserved for

- UK suppliers
- Small and medium-sized enterprises (SMEs) and voluntary, community and social enterprises (VCSEs)

Conditions of participation

Please email david.williams@chelsea-pensioners.org.uk to request the invitation to tender document.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

13 October 2025, 10:00am

Submission address and any special instructions

Please submit to: david.williams@chelsea-pensioners.org.uk

www.chelsea-pensioners.org.uk (Not to be used for submission)

Tenders may be submitted electronically

Yes

Award criteria

Pricing

The financial scoring is carried out within an Excel spread sheet outside of the (ITT) tender document. All price bids are Scored with the following scoring methodology.

The lowest 'Price' will be given the maximum score 40.00 and the remaining Tenderers will receive pro-rata scores in relation to how much higher their price is when compared to the lowest.

Please note Tenderers' scores will be rounded to two decimal places.

Quality Questions

The response to the quality questions located at Appendix 1 to Annex A Notice to Tenderers, will be awarded a score using the below marking system; and has a maximum

score of 60.00

Full details are contained in the invitation to tender document.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Royal Hospital Chelsea

- Public Procurement Organisation Number: PHMD-6978-XGQN

Royal Hospital Road

London

SW3 4SR

United Kingdom

Contact name: David Williams

Email: david.williams@chelsea-pensioners.org.uk

Website: <http://www.chelsea-pensioners.org.uk>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government