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Award

HR Replacement System

Hereford and Worcester Fire Authority

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053964

Procurement identifier (OCID): ocds-h6vhtk-051532 ([view related notices](#))

Published 4 September 2025, 2:36pm

Scope

Reference

HWFRS/169

Description

HR System Software Solution

Contract 1. Replacement HR System

Supplier

- [Infographics UK Ltd](#)

Contract value

- £307,063.33 excluding VAT
- £368,475 including VAT

Above the relevant threshold

Award decision date

25 July 2025

Date assessment summaries were sent to tenderers

25 July 2025

Standstill period

- End: 15 September 2025
- 8 working days

Earliest date the contract will be signed

21 September 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2030

- Possible extension to 30 September 2032
- 7 years

Description of possible extension:

24 months in 12 month periods

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional Modules

CPV classifications

- 72500000 - Computer-related services

Information about tenders

- 4 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Concession

Supplier

Infographics UK Ltd

- Companies House: SC089526

6 Castle Street

Edinburgh

EH2 3AT

United Kingdom

Email: info@infographics.co.uk

Website: <https://www.infographics.co.uk/>

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Replacement HR System

Contracting authority

Hereford and Worcester Fire Authority

- Public Procurement Organisation Number: PXJP-6958-BRTN

Hindlip Park

Worcester

WR3 8SP

United Kingdom

Contact name: Procurement Team

Email: procurement@hwfire.org.uk

Website: <https://www.hwfire.org.uk/>

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government