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Award

Neville Road Assessment Service

London Borough of Hackney

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Notice identifier: 2025/S 000-053781

Procurement identifier (OCID): ocds-h6vhtk-0593c7 ([view related notices](#))

Published 4 September 2025, 10:03am

Scope

Reference

DN788820

Description

This a homeless and rough-sleeping outreach and assessment service for single people in the London Borough of Hackney (LBH). Funded by the Rough Sleepers Initiative (RSI) Grant Fund, the service provides a street outreach team to assess needs, support engagement with services, and facilitate entry into temporary or supported accommodation.

Contract 1. Neville Road Assessment Service

Supplier

- Mungo

Contract value

- £573,013 excluding VAT
- £687,616 including VAT

Above the relevant threshold

Earliest date the contract will be signed

5 September 2025

Contract dates (estimated)

- 8 September 2025 to 31 August 2026
- Possible extension to 31 August 2027
- 1 year, 11 months, 23 days

Description of possible extension:

A 12 month extension.

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKI41 - Hackney and Newham

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The direct award of this contract is justified by extreme and unavoidable urgency to address a critical public need. The service is the sole provision within the borough that responds to the immediate and complex needs of a vulnerable population of homeless and rough-sleeping individuals. The lack of suitable accommodation and the significant health and safety risks faced by this group necessitated an urgent system response, which could not be met through a standard competitive procurement process.

Supplier

Mungo

- Charity Commission (England and Wales): 1149085

5th Floor, 3 Thomas More Square

London

E1W 1YW

United Kingdom

Email: info@mungos.org

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Neville Road Assessment Service

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

Hackney

E8 1DY

United Kingdom

Email: procurement.admin@hackney.gov.uk

Website: <http://www.hackney.gov.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government