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Planning

CEREDIGION BEREAVEMENT SERVICE

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-053744

Procurement identifier (OCID): ocds-h6vhtk-0593b1

Published 4 September 2025, 8:48am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

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Telephone

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Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.htm>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CEREDIGION BEREAVEMENT SERVICE

Reference number

HDDA-MSPP-60191

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Hywel Dda University Health Board (H DUHB) have an opportunity to expand their provisions of Bereavement Services for the North and South Ceredigion Cluster Areas and are looking to commission a suitable provider to undertake this work for the County's population.

The successful provider will need to be able to communicate and liaise with our population through the medium of Welsh and provide in-person home contacts to the hard-to-reach areas across the rural geography due to limited public transport options, and patients' inability to travel independently, therefore, this would be a critical factor for the service provision.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

II.2.4) Description of the procurement

Hywel Dda University Health Board (HDUHB) have an opportunity to expand their provisions of Bereavement Services for the North and South Ceredigion Cluster Areas and are looking to commission a suitable provider to undertake this work for the County's population.

The successful provider will need to be able to communicate and liaise with our population through the medium of Welsh and provide in-person home contacts to the hard-to-reach areas across the rural geography due to limited public transport options, and patients' inability to travel independently, therefore, this would be a critical factor for the service provision.

The Requirement

To deliver a bereavement and anticipatory grief service to adults aged over 18 years in order to support a patients bereavement recovery and adjust to life after loss via various mediums including but not limited to, telephone, virtually via a suitable online platform and in person. There is a key focus on the in person approach to this service therefore an outreach model is essential.

Due to the rurality of the area and the patient demographic, the ability to travel to patients to deliver the service in their own homes is essential to mitigate any factors that would limit patients ability to engage with the service

Ceredigion has a high number of Welsh Speakers therefore it is expected that the service would be provided bilingually.

The successful provider must:

- Deliver a person centred bereavement service for adults aged 18 years and over throughout the County of Ceredigion
- Deliver the service bilingually in Welsh and English
- Offer an outreach service model to ensure that those unable to travel have the same equity of access
- Work collaboratively with other public and third sector organisations to improve access to bereavement care for all, helping to safeguard primary care, by reducing the number of client visits to GPs

- Support HDUHB strategy on health prevention and community resilience.
- Promote Partnership working
- Improve Mental Health & Wellbeing

II.3) Estimated date of publication of contract notice

1 October 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) intended approach notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award.

Hywel Dda University Health Board intend to award a contract to a single provider using the Most Suitable Provider Process

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=154569.

(WA Ref:154569)