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Contract

## **Webcapture**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2025/S 000-053687

Procurement identifier (OCID): ocds-h6vhtk-05938c

Published 3 September 2025, 5:02pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Nita Patel

#### **Email**

[nita.patel@bradford.gov.uk](mailto:nita.patel@bradford.gov.uk)

#### **Telephone**

+44 01274432752

#### **Country**

United Kingdom

**Region code**

UKE41 - Bradford

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Webcapture

Reference number

CBMDC 487

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Renewal of support & maintenance contract for Webcapture, solution for automated forms supporting self-service

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £489,823

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

### **II.2.4) Description of the procurement**

Renewal of support & maintenance contract for Webcapture, solution for automated forms supporting self-service

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

The Council currently has the Govtech Webcapture solution in place, there is no other supplier who can provide support & maintenance for this solution

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

CBMDC 487

### **Title**

Webcapture

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Netcall Technology Limited

Suite 23, Bedford Heights

Bedford

MK41 7PH

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £489,823 / Highest offer: £489,823 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Direct Award via CCS Framework RM6285. Supplier is Govtech Solutions Ltd, they have been acquired by Netcall.

Contract includes 2 x 12-month extension options

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>