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Contract

Webcapture

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2025/S 000-053687

Procurement identifier (OCID): ocds-h6vhtk-05938c

Published 3 September 2025, 5:02pm

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Nita Patel

Email

nita.patel@bradford.gov.uk

Telephone

+44 01274432752

Country

United Kingdom

Region code

UKE41 - Bradford

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Webcapture

Reference number

CBMDC 487

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Renewal of support & maintenance contract for Webcapture, solution for automated forms supporting self-service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £489,823

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

Renewal of support & maintenance contract for Webcapture, solution for automated forms supporting self-service

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

The Council currently has the Govtech Webcapture solution in place, there is no other supplier who can provide support & maintenance for this solution

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

CBMDC 487

Title

Webcapture

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Netcall Technology Limited

Suite 23, Bedford Heights

Bedford

MK41 7PH

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £489,823 / Highest offer: £489,823 taken into consideration

Section VI. Complementary information

VI.3) Additional information

Direct Award via CCS Framework RM6285. Supplier is Govtech Solutions Ltd, they have been acquired by Netcall.

Contract includes 2 x 12-month extension options

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>