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Tender

Managed Neutral Vendor Services

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053607

Procurement identifier (OCID): ocds-h6vhtk-059355

Published 3 September 2025, 3:09pm

Scope

Description

Prior notices relating to this procurement are 2025/S 000-004106

The main objective of this Framework Agreement is to provide a compliant route to market for Managed Neutral Vendor Services providers, to provide a holistic approach to the provision of the day-to-day service provision, service management responsibilities and functions. Acting as a strategic method for improving service operations and cutting expenses, minimising the risk of exposure to Beneficiaries of the Framework and ensuring value for money on all managed service requirements.

Services delivered under the Framework will capture and deliver all elements typically and specifically involved and/or associated with neutral vendor and fully managed services.

The resulting framework will be conducted under the Procurement Act 2023 with a length of 4 years.

Commercial tool

Establishes a framework

Total value (estimated)

- £80,000,000 excluding VAT
- £96,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 January 2026 to 1 January 2030
- 4 years

Main procurement category

Services

CPV classifications

- 85110000 - Hospital and related services
- 33124130 - Diagnostic supplies
- 33124000 - Diagnostics and radiodiagnostic devices and supplies
- 33168000 - Endoscopy, endosurgery devices
- 33181000 - Renal support devices
- 33181500 - Renal consumables
- 33910000 - Pathology dissection instruments and supplies

- 42924720 - Decontamination equipment
- 45215146 - Pathology room construction work
- 75122000 - Administrative healthcare services
- 85111000 - Hospital services
- 85111100 - Surgical hospital services
- 85111200 - Medical hospital services
- 85111800 - Pathology services
- 85112000 - Hospital support services
- 85121200 - Medical specialist services
- 85121230 - Cardiology services or pulmonary specialists services
- 85121231 - Cardiology services
- 85121282 - Dermatology services
- 85140000 - Miscellaneous health services
- 85141000 - Services provided by medical personnel

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

1%

Further information about fees

Activity Based Income will be charged at 1%

Framework operation description

As per tender documentation

Award method when using the framework

With competition

Contracting authorities that may use the framework

This framework is for the benefit of existing and emerging organisations during the life of the Contract, which includes but is not limited to providers, commissioners and support organisations. Please see the Invitation to Tender documents for a full list of framework users.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

17 September 2025, 12:00pm

Tender submission deadline

3 October 2025, 12:00pm

Submission address and any special instructions

The Authority is utilising an electronic Tendering system ("E-Tendering Portal") to manage this procurement and communicate with Tenderers. Accordingly, there will be no hard copy documents issued to Tenderers and all communications with the Authority, including the submission of Tender responses, will be conducted solely via the following link:

<https://health-family.force.com/s/Welcome>

Please search project reference: C383187 on the Atamis e-tendering portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 November 2025

Award criteria

Name	Type	Weighting
Technical	Quality	60.00%
Pricing	Price	30.00%
Social Value	Quality	10.00%

Other information

Description of risks to contract performance

1. Higher utilisation of the framework agreement than planned, where the contract value is achieved earlier than the expiry of the framework. The framework can be terminated.
2. Where the scope/specification of the framework is no longer relevant to the services being provided, the framework could be terminated early to allow for re-tender.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

- Public Procurement Organisation Number: PXMB-9766-NLTH

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United Kingdom

Email: corporate.services@eocph.nhs.uk

Website: <https://www.eocph.nhs.uk>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government