

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/053533-2025>

Planning

GTR0934 - Fraud prevention Market Engagement

GOVIA THAMESLINK RAILWAY LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053533

Procurement identifier (OCID): ocds-h6vhtk-059325

Published 3 September 2025, 1:20pm

Scope

Reference

GTR0934

Description

GTR are going out to market because the scale and complexity of fraud threats and require a step change in capability. The shift towards digital ticketing and the fragmented nature of industry data demand innovative tools that can provide holistic insight, reduce manual effort, and strengthen the integrity of our fraud investigations.

Through this market engagement, GTR aims to build a clear understanding of the solutions available, the maturity of relevant technologies, and the approaches that suppliers are taking to balance innovation with compliance. This will inform the design of a future procurement process and help ensure that any eventual investment delivers measurable improvements in fraud prevention, operational efficiency, and customer confidence.

GTR is seeking to engage with the market to understand the capabilities, innovations, and

approaches currently available to support our ambition of transforming how we detect, analyse, and prevent fraud. Our current operational environment is highly manual, fragmented, and dependent on disparate datasets held across multiple internal systems and third-party retailers. This limits our ability to generate timely, reliable intelligence, and constrains our fraud specialists from focusing on higher-value activities.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Newcastle-upon-Tyne:-Fraud-audit-services./6DW5U6NE74>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/6DW5U6NE74>

Total value (estimated)

- £750,000 excluding VAT
- £750,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 May 2026 to 30 April 2030
- Possible extension to 1 May 2035
- 8 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 79212400 - Fraud audit services

Contract locations

- UKI - London

Engagement

Engagement deadline

17 October 2025

Engagement process description

Please see attached early market engagement document for further details.

Procedure

Special regime

Utilities

Contracting authority

GOVIA THAMESLINK RAILWAY LIMITED

- Public Procurement Organisation Number: PCNW-8528-NRRP

41-51 Grey Street

Newcastle upon Tyne

NE1 6EE

United Kingdom

Contact name: Michael Strubel

Email: michael.strubel@gtrainway.com

Region: UKC22 - Tyneside

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)