

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/053446-2025>

Contract

Extra Care Services at Hampton Crescent

Leeds City Council

F20: Modification notice

Notice identifier: 2025/S 000-053446

Procurement identifier (OCID): ocds-h6vhtk-03a435

Published 3 September 2025, 11:01am

Section I: Contracting authority/entity

I.1) Name and addresses

Leeds City Council

Civic Hall, Calverley Street

Leeds

LS11UR

Contact

John Didi

Email

john.didi@leeds.gov.uk

Telephone

+44 1133785015

Country

United Kingdom

Region code

UKE42 - Leeds

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.leeds.gov.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Extra Care Services at Hampton Crescent

Reference number

67956

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

Main site or place of performance

The Burmantofts and Richmond Hill Ward

II.2.4) Description of the procurement at the time of conclusion of the contract:

The provision of onsite extra care services at Hampton Crescent, Leeds supporting residents with their required needs.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

36

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-053427](#)

Section V. Award of contract/concession

Contract No

67956

Title

Extra Care Services at Hampton Crescent

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

27 January 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Creative Support Limited

1A Hall Lane, Cookridge

Leeds

LS16 7NJ

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

IP27440R

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £923,361

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Hight Court of Justoce

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day period at the point information on the award of the contract is communicated. This period allows organisations to seek further information from the contracting authority before the contract is entered into.

Such additional information should be requested from the addressee found in I.1. If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly (within 30 days beginning with the date when the economic operator first knew or ought to have known that grounds for such action had arisen).

Where a contract has not been entered into the court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the correct implementation of a 10 day standstill period and publication of appropriate notices the court may only award damages once the contract has been entered into.

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85000000 - Health and social work services

VII.1.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

VII.1.3) Place of performance

NUTS code

- UKE42 - Leeds

Main site or place of performance

The Burmantofts and Richmond Hill Ward

VII.1.4) Description of the procurement:

The provision of onsite extra care services at Hampton Crescent, Leeds supporting residents with their required needs.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

12

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£304,504.2

VII.1.7) Name and address of the contractor/concessionaire

Creative Support

1A Hall Lane, Cookridge

Leeds

LS16 7NJ

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

IP27440R

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The proposed modifications will see the block contract reduce its hours from the current 368 hours per week to 273 hours per week, with those hours costed at £21.45 per hour. This

revision has been proposed through engagement with Creative Support and is based on a staffing model they already operate to in East Lancashire. The reduction results in a service

equivalent to 2 x carers from 7am until 10pm and 1 x carer from 10pm-7am and is possible through care hour efficiencies and will not result in any service loss to any individual's care

plan. The reduced block funded hours also provide capacity to continue to address unplanned care hours, which is how the more complex circumstances of the service users at Hampton

Crescent are presented.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The proposed modifications will see the block contract reduce its hours from the current 368 hours per week to 273 hours per week, with those hours costed at £21.45 per hour. This

revision has been proposed through engagement with Creative Support and is based on a staffing model they already operate to in East Lancashire. The reduction results in a service

equivalent to 2 x carers from 7am until 10pm and 1 x carer from 10pm-7am and is possible through care hour efficiencies and will not result in any service loss to any individual's care

plan. The reduced block funded hours also provide capacity to continue to address unplanned care hours, which is how the more complex circumstances of the service users at Hampton

Crescent are presented.

This service adjustment will provide the opportunity to streamline the care hours in support of service viability while delivering necessary contract efficiency savings and ensuring a

continuous 24/7 service at the scheme. This is with the aim of ensuring the contract will be in a position to recommission in line with the hourly rate model while ensuring any Transfer of

Undertakings (Protection of Employment) (TUPE) requirements as they may apply can be satisfactorily met.

At the same time commissioning officers will undertake further work with Creative Support and the Adult Social Care Service Delivery Manager for East North East to ensure the service

viability going forward through referral management and review. This will include work towards a full step away from the block contract model, looking at options such as the phased

introduction of a wellbeing charge to further support service viability if necessary.

To accommodate this work the need to modify the contract by extending it by an additional 12-months. This will allow the time necessary to realise the changes and establish what if any further considerations need to be made as part of a future procurement.

To ensure the scheme continues to be covered by a contract, that procurement work would need to commence from April 2026 at the latest. As per previous decisions, this will include

commissioning officers engaging with existing tenants and service users to ensure client choice is considered as part of the overall commissioning process.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £923,361

Total contract value after the modifications

Value excluding VAT: £1,227,865.20