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Tender

Provision of Hair Epilation Services

NHS England

F02: Contract notice

Notice identifier: 2025/S 000-053305

Procurement identifier (OCID): ocds-h6vhtk-059293

Published 2 September 2025, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Contact

Collette Palmer

Email

collette.palmer@nhs.net

Country

United Kingdom

Region code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Hair Epilation Services

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU), on behalf of NHS England Specialised Commissioning (referred to as the Authority) is inviting suitably qualified and experienced providers express interest in the provision of Hair Epilation Services.

As a result of this procurement exercise an agreement will be established with the successful providers for a period of five (5) years. Should the Commissioner's requirements change during the contract term including due to a service review then this will be managed in accordance with the contractual terms.

The deadline for submissions is 12.00pm (noon) on Monday 6th October 2025.

II.1.5) Estimated total value

Value excluding VAT: £0.01

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

II.2) Description

II.2.1) Title

Lot 1 - (New Entrants Only)

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 – for new providers to complete if they do not currently hold a contract with NHSE for the Provision of Hair Epilation services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £0.01

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 (Existing Providers Only)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 – for existing providers that have a contract that is due to expire on 31st March 2026 with NHSE for the Provision of Hair Epilation services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £0.01

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 October 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 October 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This service covers the provision of non-surgical Gender Identity Services for adults that are prescribed as specialised services. This document should be read in conjunction with NHS England's service specification for Gender Identity Services for Adults (Surgical Interventions).

Link to service specification: <https://www.england.nhs.uk/publication/service-specification-gender-identity-services-for-adults-non-surgical-interventions>

Gender identity services includes specialist assessment, non-surgical care packages, certain surgical interventions and immediate associated after care provided by specialist centres.

Integrated Care Systems are responsible for commissioning certain non-specialist elements of the NHS pathway of care for individuals with gender dysphoria.

Lot 1 – for new providers to complete if they do not currently hold a contract with NHSE for the Provision of Hair Epilation services.

Lot 2 – for existing providers that have a contract that is due to expire on 31st March 2026 with NHSE for the Provision of Hair Epilation services.

All Providers MUST complete the basic questionnaire within the Qualification envelope on the Atamis portal.

To express interest and participate in the Procurement, please register and apply via Atamis sourcing portal <https://health-family.force.com/s/Welcome> Should Tenderers have any queries, or problems using the portal, they should contact the Helpdesk at:
Phone: 0800 0988 201
E-mail: support-health@atamis.co.uk

The closing date for completed Competitive Process responses is 12:00pm (noon), on Monday 6th October 2025.

Atamis Project reference: C386594

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and Greater East Midlands Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>