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Award

Change Support Services for GP Practices, North Central London

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053244

Procurement identifier (OCID): ocds-h6vhtk-05279a ([view related notices](#))

Published 2 September 2025, 3:37pm

Scope

Reference

PRJ1382

Description

General Practice is experienced in delivering frequent and significant change to meet national and local expectations for continuous improvement of patient care. This is in addition to providing a higher volume of clinical care than ever. It is well understood, however, that practice capacity to undertake meaningful, sustainable change is finite, and that capability for change management and quality improvement varies between individual providers.

In previous financial years North Central London Integrated Care Board (NCL ICB) has commissioned at-scale primary care providers to offer change management support to General Practice on a number of topics. These have included mobilising the model of care required to deliver its long-term conditions locally commissioned service (LTC LCS), and delivering the requirements of the national delivery plan for recovering access to primary care. Some of these commissioned offers have been universal to all practices in NCL;

others have been targeted where

data and intelligence indicates that a subset of practices would specifically benefit from targeted support.

Building on the learning from previous commissioned services the ICB now aspires to move towards a consistent commissioned change management offer to General Practice across NCL.

As a first step, this specification represents iterative development of the ICB's aspiration to continue to support General Practice with change management using a standard approach. It describes the programme approach to be delivered to enable a consistent change management offer, and the individual change themes for the 2025-26 financial year with the intention of a larger scale

procurement of a longer-term contract in the future.

The Service will commence on 1st October 2025.

The value will be up to £1,425,000 for a maximum contract length of 18 months.

Contract 1

Supplier

- Haringey GP Group Limited

Contract value

- £1,425,000 excluding VAT
- £1,425,000 including VAT

Above the relevant threshold

Award decision date

2 September 2025

Date assessment summaries were sent to tenderers

2 September 2025

Standstill period

- End: 11 September 2025
- 8 working days

Earliest date the contract will be signed

12 September 2025

Contract dates (estimated)

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

Main procurement category

Services

CPV classifications

- 79420000 - Management-related services

Information about tenders

- 8 tenders received
- 6 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Haringey GP Group Limited

- Companies House: 10180486

3rd Floor, 48 Station Road

London

N22 7TY

United Kingdom

Email: hub.queries@nhs.net

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

- NHS Organisation Data Service: QMJ
- Public Procurement Organisation Number: PWBK-7811-DGVX

Laycock PDC, Laycock Street

London

N1 1TH

United Kingdom

Email: ncicb.nclcontractqueries@nhs.net

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - central government