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Contract

Talking Therapies in British Sign Language (BSL)

NHS South East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-053155

Procurement identifier (OCID): ocds-h6vhtk-05922d

Published 2 September 2025, 1:38pm

Section I: Contracting authority

I.1) Name and addresses

NHS South East London Integrated Care Board

160 Tooley Street

London

SE1 2TZ

Contact

Joyel Shaju

Email

joyel.maledath-shaju@nhs.net

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.selondonics.org/icb/>

Buyer's address

<https://www.selondonics.org/icb/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Talking Therapies in British Sign Language (BSL)

Reference number

PRJ-2208

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Talking Therapies in British Sign Language (BSL).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £51,019.92

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The BSL Talking Therapies provider will operate a stepped-care model, which works according to the principle that people should be offered the least intrusive intervention appropriate for their needs first. Individuals who do not fully recover at this level should be stepped up to a course of high-intensity treatment. NICE guidance recommends that

people with more severe depression and those with social anxiety disorder or post-traumatic stress disorder (PTSD) should receive high-intensity interventions first, without needing to access step 2 prior to receiving step 3 interventions.

Interventions should be provided in line with the relevant NICE guidance including adherence to session numbers and "dosage" of therapy.

Where risk escalates during the course of treatment, the service should liaise with the local SEL services to ensure this is managed appropriately and onward referrals are made as needed.

II.2.5) Award criteria

Quality criterion - Name: To address immediate risks to safety and quality of care /
Weighting: 100

Cost criterion - Name: To address immediate risks to safety and quality of care /
Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

2 Months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

- The award or modification must be made urgently.
- The reason for the urgency was not foreseeable by and is not attributable to the relevant authority.
- Delaying the award to conduct a full application of the PSR would be likely to pose a risk to patient or public safety.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sign Health Ltd CAN Mezzanine Ltd

49-51 East Road

London

N1 6AH

Country

United Kingdom

NUTS code

- UKI - London

Charity Commission (England and Wales)

1011056

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £51,019.92

Total value of the contract/lot: £51,019.92

Section VI. Complementary information

VI.3) Additional information

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

Conflicts of interest identified among [group/committee/officer]: [0]. The non-conflicted members have assessed the nature and risk of this conflict, and have decided which steps to take to avoid or manage it.

Reason why the urgent circumstances provision was applied:

- The award or modification must be made urgently.
- The reason for the urgency was not foreseeable by and is not attributable to the relevant authority.
- Delaying the award to conduct a full application of the PSR would be likely to pose a risk to patient or public safety.

Contract start date: 01/08/2025

Contract end date: 31/03/2026

The length of service for this contract in months including extensions: 6 months.

VI.4) Procedures for review

VI.4.1) Review body

NHS South East London Integrated Care Board

160 TOOLEY STREET

LONDON

SE1 2TZ

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom