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Tender

Adults Long Term Home Support

Coventry City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053112

Procurement identifier (OCID): ocds-h6vhtk-050d6d ([view related notices](#))

Published 2 September 2025, 12:15pm

Scope

Reference

COV - 23197

Description

The Council is re-commissioning its Long Term Home Support Service, which provides support to adults through the provision of personal care and support delivered in peoples' own homes.

Support will be delivered within the city of Coventry by adults CQC registered providers who will deliver services through competent and professional care staff to meet requirements under individual support plans. This will be based on eligible needs and aimed at supporting people to be independent and to achieve their maximum potential. Long term home support is a core adult social care service that meets statutory obligations under the Care Act (2014). The contract will be awarded under multiple lots/providers to support delivery across the city.

Total value (estimated)

- £135,888,000 excluding VAT
- £135,888,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 14 July 2026 to 13 July 2030
- Possible extension to 13 July 2034
- 8 years

Description of possible extension:

Extension option 1 - 14th July 2030 - 13th July 2032 (2 years)

Extension option 2 - 14th July 2032 - 13th July 2034 (2 years)

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKG33 - Coventry

Lot 1. Cluster 1 - Holbrooks and Longford

Description

Delivery to the Holbrooks and Longford areas of the city.

Anticipated 1,838 care hours delivered per week.

Lot value (estimated)

- £17,380,744 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Cluster 2 - Foleshill and Radford

Description

Delivery to the Foleshill and Radford areas of the city.

Anticipated 1,786 care hours delivered per week.

Lot value (estimated)

- £16,889,023 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Cluster 3 - Bablake and Sherbourne

Description

Delivery to the Bablake and Sherbourne areas of the city.

Anticipated 1,537 care hours delivered per week.

Lot value (estimated)

- £14,534,452 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Cluster 4 - Whoberley and Woodlands

Description

Delivery to the Whoberley and Woodlands areas of the city.

Anticipated 1,461 care hours delivered per week.

Lot value (estimated)

- £13,815,787 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Cluster 5 - Earlsdon and Westwood

Description

Delivery to the Earlsdon and Westwood areas of the city.

Anticipated 1,519 care hours delivered per week.

Lot value (estimated)

- £14,364,242 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Cluster 6 - Cheylesmore and Wainbody

Description

Delivery to the Cheylesmore and Wainbody areas of the city.

Anticipated 1,512 care hours delivered per week.

Lot value (estimated)

- £14,298,049 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Cluster 7 - Binley, Willehnhall and Wyken

Description

Delivery to Binley, Willehnhall and Wyken areas of the city.

Anticipated 1,830 care hours delivered per wee

Lot value (estimated)

- £17,305,092 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 8. Cluster 8 - Lower Stoke and St Michaels

Description

Delivery to Lower Stoke and St Michaels areas of the city.

Anticipated 1,260 care hours delivered per week

Lot value (estimated)

- £11,915,109 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 9. Cluster 8 - Lower Stoke and St Michael

Description

Delivery to Lower Henley and Upper Stoke areas of the city.

Anticipated 1,627 care hours delivered per wee

Lot value (estimated)

- £15,385,502 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Enquiry deadline

19 September 2025, 5:00pm

Submission type

Tenders

Tender submission deadline

2 October 2025, 12:00pm

Submission address and any special instructions

www.csw-jets.co.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

7 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 October 2033

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

The process will consist of:

- 1) Mandatory (pass/fail) criteria
- 2) Quality award criteria - evaluation of 2 questions with a minimum score to progress to stage 3.
- 3) Quality award criteria - evaluation of 3 questions with a minimum score to be considered
- 4) Negotiation

The full process is as per the Associated Tender Documents

Contracting authority

Coventry City Council

- Public Procurement Organisation Number: PMJC-6861-XJPP

Council House, Earl Street

Coventry

CV1 5RR

United Kingdom

Email: ProcurementContracts@coventry.gov.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government