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Tender

P1015 Agile Delivery Management and Technical Support

Digital Health & Care Wales

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-053089

Procurement identifier (OCID): ocds-h6vhtk-0591ff

Published 2 September 2025, 11:37am

Scope

Reference

P1015

Description

The Purpose of this Tender is to provide support, advice and to deliver Agile product and delivery management and support, and technical coaching for its product /service teams.

The aim is to enhance our software engineering and product delivery capabilities, embed Agile methodologies including working in the open, and provide technical support for a robust Software Development Lifecycle ("SDLC") process, including Business Analysis, technical architecture design, User-Centred and UX Design, and the optimisation of software development practices including code reviews, automation of CI/CD, testing and cloud infrastructure, configuration, performance insights, dashboards, metrics tracking, and visual reporting.

For full details of this requirement, please refer to the tender documents published in eTender Wales, Bravo Solutions.

Total value (estimated)

- £400,000 excluding VAT
- £479,999 including VAT

Above the relevant threshold

Contract dates (estimated)

- 18 November 2025 to 17 November 2026
- Possible extension to 16 November 2027
- 1 year, 11 months, 29 days

Description of possible extension:

The contract provisions for a further 12 Months extension (1 + 1 Years in total). Please note the Authority is not obliged to extend the contract.

Main procurement category

Services

CPV classifications

- 48000000 Software package and information systems
- 72000000 IT services: consulting, software development, Internet and support

Contract locations

• UKL - Wales

Participation

Legal and financial capacity conditions of participation

Please refer to the Welsh Procurement Specific Questionnaire (WSPQ - the Pre-Qualifying question set).

Technical ability conditions of participation

Qualifications:

- Certified Scrum Master ("CSM"), Certified Agile Coach, or equivalent certifications
- Relevant software development or DevOps certifications (e.g., AWS Certified Developer, Microsoft Azure Developer)
- Membership in recognised professional bodies related to project management or software development

For full details please refer to eTender Wales, Bravo Solutions https://etenderwales.bravosolution.co.uk/

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

19 September 2025, 12:00pm

Tender submission deadline

29 September 2025, 12:00pm

Submission address and any special instructions

https://etenderwales.bravosolution.co.uk/

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 November 2025

Award criteria

| Name | Description | Туре |
|--------------------------|-----------------------------------|---------|
| P1015 Agile Delivery | Please refer to eTender Wales | Quality |
| Management and Technical | Bravo Solutions for full details. | |
| Support | | |

Weighting description

Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.bravosolution.co.uk/

Other information

Payment terms

Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.bravosolution.co.uk/

Description of risks to contract performance

Please note that the service delivered must be in accordance with the Terms and Conditions of the contract and will be managed in accordance with a formal contract management process.

Applicable trade agreements

Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

The contracting authority did not carry out any preliminary market engagement prior to the publication of this tender notice

Contracting authority

Digital Health & Care Wales

Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF15 7QZ

United Kingdom

Contact name: julie williams

Email: julie.williams4@wales.nhs.uk

Region: UKL15 - Central Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales