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Tender

Payment Processing System

METROPOLITAN HOUSING TRUST LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-053019

Procurement identifier (OCID): ocds-h6vhtk-0591d1

Published 2 September 2025, 10:05am

Scope

Reference

2025-2026-045

Description

MTVH is seeking proposals from suitably qualified and experienced supplier to maintain the online payment channel and user experience (immediate payments, future payments, saved cards, wallet payments), with ambitions to utilise open banking.

The contract will run for a period of 3 years with the option to extend for a further 2 years. in one year increments.

MTVH is seeking to appoint up to 1 supplier as a main supplier.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Transaction-processing-software-package./ET9236D6J9>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/ET9236D6J9>

Total value (estimated)

- £2,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 February 2026 to 1 February 2029
- Possible extension to 1 February 2031
- 5 years

Description of possible extension:

The Contract will run for a period of 3 years with the option to extend for a further 1+1 years.

Main procurement category

Services

CPV classifications

- 48217000 - Transaction-processing software package

- 48442000 - Financial systems software package
- 48444100 - Billing system
- 66000000 - Financial and insurance services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

15 September 2025, 6:00pm

Tender submission deadline

1 October 2025, 5:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 October 2025

Award criteria

Name	Type	Weighting
Quality	Quality	70%
Price	Price	20%
Social Value	Quality	10%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

METROPOLITAN HOUSING TRUST LIMITED

- Public Procurement Organisation Number: PMCL-4972-LYCY

The Grange, 100 High Street, Southgate

London

N14 6PW

United Kingdom

Contact name: Abdi Ali

Email: abdi.ali@mtvh.co.uk

Region: UKI54 - Enfield

Organisation type: Public authority - sub-central government