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Tender

NHS Herefordshire and Worcestershire Integrated Care Board (ICB) Procurement of a Neurodivergence Support Service for Children, Young People (age 0-25 years) and their Families

NHS Herefordshire and Worcestershire Integrated Care Board (ICB)

F02: Contract notice

Notice identifier: 2025/S 000-052993

Procurement identifier (OCID): ocds-h6vhtk-054ffb

Published 2 September 2025, 9:07am

Section I: Contracting authority

I.1) Name and addresses

NHS Herefordshire and Worcestershire Integrated Care Board (ICB)

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

Contact

Lyle Lloyd, MCIPS, Senior Procurement Officer

Email

lyle.lloyd@nhs.net

Country

United Kingdom

Region code

UKG12 - Worcestershire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://health-family.force.com/s/Welcome>

Buyer's address

<https://herefordshireandworcestershire.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Herefordshire and Worcestershire Integrated Care Board (ICB) Procurement of a Neurodivergence Support Service for Children, Young People (age 0-25 years) and their Families

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Procurement Act 2023 (Act) Contract Notice. The awarding of the contract is subject to Section 20 under the Act which came into force on 24th February 2025. The above service is classed as a Light Touch Regime service contract pursuant to the Act Regulation 9.

Following market engagement activities which took place between 19th June 2025 and 15th July 2025 including a virtual Market Engagement Event on 15th July 2025, NHS Midlands and Lancashire Commissioning Support Procurement Unit is issuing this Contract Notice on behalf of NHS Herefordshire and Worcestershire Integrated Care Board (ICB) who is seeking to procure a Neurodivergence Support Service for Children, Young People and Families for the registered populations of Herefordshire and Worcestershire, UK.

The ICB is intending to award one contract for the above service, for a period of 3 years with the option to extend for up to another 2 years. The total estimated value for the lifetime of the contract (i.e., 5 years) is £3million.

The contract will mobilise from the 1st May 2026 following a formal Competitive Tendering Procedure in accordance with Section 20 under the Act.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of
- UKG12 - Worcestershire

Main site or place of performance

The Counties of Herefordshire, and Worcestershire, UK

II.2.4) Description of the procurement

The ICB intends to award one contract for the provision of a Neurodivergence Support Service for Children, Young People and Families to cover the population of the counties of Herefordshire and Worcestershire, UK.

The aim of the service will be to support children, young people with neurodivergent needs and their families/support networks to understand their unique circumstances, strengths and challenges, and develop strategies that will enhance and improve day to day living for all.

This service will be independent of the Autism and ADHD diagnostic services, however, it will wrap around the core assessment pathway, providing a wide range of advice, information, support and other activities in environments that help people to feel safe and part of a wider network.

As the service will hold specialist expertise in supporting neurodivergent children, young people and their families, it is expected to play a key role in working with the Autism and ADHD diagnostic service and other key organisations, to support system-wide understanding of neurodivergent conditions and drive implementation of best-practice strategies that will enhance and improve day to day living for all.

The contract commencement date is 1st May 2026.

The contract duration shall be for a period of 3 years with the option to extend for up to

another 2 years, at the ICB's discretion.

The total lifetime value of the contract is £3,000,000 (i.e., for 3 years including the 2-year optional extension period).

The ICB reserves the right to reject Bids that are unaffordable and above the affordability envelope of the project, where the proposed value exceeds the affordability threshold of £600,000.00 per annum and £3,000,000.00 for the total lifetime value of the contract (i.e., for the 3-year contract period including the optional extension period of an additional 2 years).

Where VAT is recoverable by the ICB, this applies to the net cost (excluding VAT). Where VAT is not recoverable, the £600,000 per annum must cover the gross cost (including VAT).

Interested parties are invited to submit bids within Atamis project C373050 with regards to provision of the above service.

Full details of the service are set out in the Service Specification and accompanying tender documentation which are available to view in the Atamis Documents section of the above project.

II.2.5) Award criteria

Quality criterion - Name: A. Quality and Innovation / Weighting: 45.00%

Quality criterion - Name: B. Value / Weighting: Pass/Fail

Quality criterion - Name: C. Integration, Collaboration and Service Sustainability / Weighting: 25.00%

Quality criterion - Name: D: Improving Access, reducing health inequalities and Facilitating Choice / Weighting: 20.00%

Quality criterion - Name: E. Social Value / Weighting: 10.00%

Cost criterion - Name: Value / Weighting: Pass/Fail

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Selection criteria as stated in the procurement documents.

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-033705](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 October 2025

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 October 2025

Local time

5:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

INSTRUCTIONS ON HOW TO SUBMIT BIDS:

NHS Midlands and Lancashire CSU is conducting this procurement exercise on behalf of NHS Herefordshire and Worcestershire Integrated Care Board with whom the successful bidder will enter into a contract for the supply of the healthcare services.

The contract conditions will be set out in the Invitation to Tender.

This procurement exercise will be conducted via the Atamis e-tendering portal at:

<https://health-family.force.com/s/Welcome>

Please search for Atamis Project Reference: C373050

(i) Candidates should register on the portal at

<https://health-family.force.com/s/Welcome> (registration and use of the website is free of charge). If your organisation has registered previously, you do not need to reregister.

(ii) Once registered, candidates must submit your bid(s) via the Atamis e-tendering portal by the deadline stated.

Should providers have any queries, or having problems

using the portal, you should contact the Atamis Helpdesk at:

Phone: 0800 9956035

E-mail: support-health@atamis.co.uk

VI.4) Procedures for review

VI.4.1) Review body

NHS Herefordshire and Worcestershire Integrated Care Board

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

Country

United Kingdom