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Contract

CST127 Provision of Domestic Abuse Support Services Lot 1 Helpline

Derbyshire County Council

F20: Modification notice

Notice identifier: 2025/S 000-052980

Procurement identifier (OCID): ocds-h6vhtk-0591b8

Published 2 September 2025, 8:03am

Section I: Contracting authority/entity

I.1) Name and addresses

Derbyshire County Council

County Hall

Matlock

DE43AG

Contact

Jayne Smith

Email

jayne.smith@derbyshire.gov.uk

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.derbyshire.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CST127 Provision of Domestic Abuse Support Services Lot 1 Helpline

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Domestic Abuse Helpline (Lot 1) will provide advice and support to victims, their friends and family, and guidance for professionals seeking support for their clients. The helpline also functions as a central point of referrals for the Support Services (Lot 2).

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II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

72

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

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Section V. Award of contract/concession

Contract No

CST127

Lot No

LOT 1

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

6 December 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

The Elm Foundation Ltd

Chesterfield

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £15,413,088

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court (Technology and Construction Court)

London

Email

procurement@derbyshire.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Derbyshire County Council will incorporate a minimum 10 calendar days (or 15 if non-electronic or fax methods

used) standstill period at the point information on the award of the contract is communicated to the relevant economic operators. Debriefing by the Council shall be in accordance with the Public Contracts Regulation 2015(as amended) (the Regulations). Such information should be requested from the addressee in Section 1.1. If an appeal regarding the award of the contract has not been successfully resolved the Regulations

provide for the aggrieved parties who are of the opinion that they have been harmed or are at risk of harm by

a breach of the Regulations, to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought as soon as possible.

VI.4.4) Service from which information about the review procedure may be obtained

Derbyshire County Council

Matlock

DE4 3AG

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85000000 - Health and social work services

VII.1.3) Place of performance

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

VII.1.4) Description of the procurement:

The Domestic Abuse Helpline (Lot 1) will provide advice and support to victims, their friends and family, and guidance for professionals seeking support for their clients. The helpline also functions as a central point of referrals for the Support Services (Lot 2).

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VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

72

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£15,413,088

VII.1.7) Name and address of the contractor/concessionaire

The Elm Foundation Ltd

Chesterfield

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Pay an additional one off non-recurring amount of £153,051 to support increased demand, cost pressures and extend the Together with Health project for the period from 01 April 2025 to 31 March 2026.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Economically this is the most cost-effective way to meet the additional demand and costs using the existing service to provide high quality continuity for clients avoiding duplication of costs

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,323,494

Total contract value after the modifications

Value excluding VAT: £1,476,545