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Contract

## **Direct Award of Contract for Employee Engagement Surveys (Our Voice)**

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UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052969

Procurement identifier (OCID): ocds-h6vhtk-0591b3

Published 1 September 2025, 7:05pm

### **Scope**

### **Description**

The service provider to deliver the Employee Engagement Survey "Our Voice". This is a fully managed, annual survey targeting up to 6,000 employees across the Royal Borough of Kensington and Chelsea (RBKC) and Westminster City Council (WCC). The provider will be responsible for survey design, distribution, data collection, analysis, and reporting, ensuring meaningful insights into employee engagement across both councils.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=976799926>

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## **Contract 1**

### **Supplier**

- People Insight Ltd

### **Contract value**

- £45,043 excluding VAT
- £54,052 including VAT

Below the relevant threshold

### **Date signed**

7 July 2025

### **Contract dates**

- 8 July 2025 to 7 July 2026
- 1 year

### **Main procurement category**

Services

### **CPV classifications**

- 79311000 - Survey services
- 79311100 - Survey design services

- 79311300 - Survey analysis services

## **Contract locations**

- UKI32 - Westminster
- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## **Supplier**

### **People Insight Ltd**

International House 36-38 Cornhill London

London

EC3V 3NG

United Kingdom

Contact name: Tom Debenham

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Email: [Tom.Debenham@peopleinsight.co.uk](mailto:Tom.Debenham@peopleinsight.co.uk)

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### **Direct Award of Contract for Employee Engagement Surveys (Our Voice)**

- Public Procurement Organisation Number: PPRX-1592-MXGN

Royal Borough of Kensington and Chelsea, Town Hall, Horton Street,

London ,Kensington

W8 7NX

United Kingdom

Email: [procurement@rbkc.gov.uk](mailto:procurement@rbkc.gov.uk)

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government