

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/052945-2025>

Tender

GWR - Intelligent Management System (IMS)

FIRST GREATER WESTERN LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052945

Procurement identifier (OCID): ocds-h6vhtk-0591a7

Published 1 September 2025, 4:48pm

Scope

Description

This procurement process is being advertised and run by First Greater Western limited on its own behalf and on behalf of the successor operator of the rail passenger transport services in respect of Great Western Railway (GWR). That successor operator will be a public sector company, is expected to be a wholly owned subsidiary of DfT OLR Holdings Limited and will be ultimately owned by the Secretary of State for Transport. The date for transfer of the current operations to the successor operator is not yet confirmed. Where the transfer is completed before contract award under this procurement process, the successor operator may elect (but will not be obliged) to carry on with this procurement process in place of GWR, by taking on the role of contracting entity from the date of completion of the transfer (with this notice and all other procurement documents to be interpreted accordingly). Where the transfer is not yet completed by the time of contract award, contractual rights may be included in the contractual arrangements to enable transfer to the successor operator. Bidders should note that this procurement process (if ongoing), or any awarded contract, may be included in a transfer scheme made by the Secretary of State under section 12 of the Railways Act 2005, or the transfer may be effected outside of, or separate from, such a scheme.

If transfer takes place before the contract award the successor operator shall assume all the rights of the Client set out in this document. All references to the Client shall be deemed to refer to the successor operator for the purposes of this procurement and the

successor operator shall be entitled to continue or terminate this procurement as if it was involved

GWR require the provision of an Open Protocol Intelligent Management System, for use across GWR's property and Environmental directorates, This proposed solution will facilitate GWR in interfacing with, managing, and monitoring our station property portfolio across various asset types. The primary goal of the IMS is to optimise asset performance within respective environments. GWR require the existing IMS infrastructure including asset devices to remain in situ and utilised as part of any proposal.

Total value (estimated)

- £3,077,700 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 June 2026 to 30 June 2029
- Possible extension to 30 June 2031
- 5 years, 1 day

Description of possible extension:

2 x +1 year optional extensions

Options

The right to additional purchases while the contract is valid.

Hardware, software, services

Main procurement category

Goods

CPV classifications

- 48517000 - IT software package

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

29 September 2025, 12:00pm

Tender submission deadline

12 November 2025, 12:00pm

Submission address and any special instructions

<http://redirect.transaxions.com/events/CQnw0>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 December 2025

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Special regime

Utilities

Contracting authority

FIRST GREATER WESTERN LIMITED

- Companies House: 05113733
- Public Procurement Organisation Number: PXVG-2764-GZCQ

Milford House 1 Milford Street

Wiltshire

SN1 1HL

United Kingdom

Email: procurement@gwr.com

Region: UKK14 - Swindon

Organisation type: Private utility