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Tender

CHIC Lifts & Mobility Aids Framework 2025-29

Communities and Housing Investment Consortium Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052925

Procurement identifier (OCID): ocds-h6vhtk-052585 ([view related notices](#))

Published 1 September 2025, 4:27pm

Scope

Reference

No. 260

Description

CHIC is acting on behalf of its Members (and others in other Consortia or as individuals who become CHIC Members over time) in procuring a 4-year Framework for the supply, installation, replacement, servicing and maintenance of Lifting Equipment and Mobility Aids under the following lots:

- (1) Passenger Lifts
- (2) Stairlifts, Through-floor Lifts and Personal Handling Equipment

The framework created will provide coverage across the United Kingdom and will be accessed by any of CHIC's existing and future members and any authorised users.

Commercial tool

Establishes a framework

Total value (estimated)

- £500,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 17 November 2025 to 16 November 2029
- 4 years

Main procurement category

Works

Additional procurement category

Services

Contract locations

- UK - United Kingdom

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Passenger Lifts

Description

This Lot will be for providing a full range of installation and refurbishment to lifts across the UK.

The scope of works undertaken via the framework agreement will involve installation, modernisations and refurbishment of passenger lifts, goods lifts, to meet the latest Lifts Regulations, DDA and current safety regulations standards. This could extend to include design work and also servicing and maintenance works post installation.

Lot value (estimated)

- £100,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 50750000 - Lift-maintenance services
- 45313100 - Lift installation work
- 42416100 - Lifts

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Mobility Aids

Description

This Lot will be for providing a full range of installation and refurbishment to personal lifts across the UK.

The installation and servicing of stairlifts, step lifts, platform lifts, through-floor lifts, patient hoists and other similar older persons/patient lifting equipment.

The scope of works undertaken via the framework agreement will involve servicing and maintenance works of personal lifting equipment, post installation.

Lot value (estimated)

- £400,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 45313000 - Lift and escalator installation work
- 33196200 - Devices for the disabled
- 33192600 - Lifting equipment for health care sector

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

4%

Further information about fees

CHIC's costs for the services it provides for its members are recovered from transaction fees applied to all supplies, works and services delivered under call off contracts. CHIC is a non-profit making organisation, owned by its members.

At the establishment of a framework, in the pricing documents, there is a transaction fee added to the Suppliers prices. The level of the fee varies according to the type of works, supplies or services and the contract value. Under call off contracts this fee will be collected by the supplier in the prices charged to members and paid (rebated) to CHIC, which will invoice on a retrospective basis.

CHIC reserves the right to vary the transaction fee (which can range from 0.5%-4%) for individual contracts, dependent upon the contract value and level of management support each member requires.

Framework operation description

CHIC is acting as a Centralised Procurement Authority (CPA) for our members (Contracting Authorities). Members that decide to use the framework must comply with the Act and they can delegate their obligations to carry out call-off exercises in whole or in part to CHIC.

Call-off contracts may be awarded with or without competition(direct award contract(DAC)).Any DAC by a member will be subject to a business case complying with

the objective mechanism of the framework and the core terms of the call-off contracts. A 'competitive selection process' will be used including 'conditions of participation' to assess suppliers' technical ability to perform the contract.

In a competitive selection process, any assessment of suppliers' proposals must be based on some or all of the award criteria used to assess tenders at framework award, which may be refined, e.g., additional sub-criteria may be included or the criteria explained further. Call-off contracts may extend beyond the term of the framework.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

The Framework will be accessible by Members of CHIC as detailed on the Procurement document, including all of CHIC's current and future members, Registered Providers of Social Housing, Local Authorities, Blue Light Services, Education, NHS, and all other contracting authorities, Registered Social Landlords, Housing Associations, Local Authorities. i.e. County, Metropolitan (City), District, Borough Council or a Unitary Authority in the United Kingdom, Arms-Length Management Organisations (ALMO), Charities, Executive Agencies, health and care organisations, such as NSS National Procurement in Scotland, NHS Shared Services System in Wales, the Procurement and Logistics Service in Northern Ireland, commissioners and ombudsman, non-departmental public bodies, and any public sector organisation that is required to procure works, supplies and services under the Procurement Act 2023 and any such Act, Directives, Regulations, policies and guidance relating to the procurement of supplies, services and works.

Contracting authority location restrictions

- UK - United Kingdom

Participation

Particular suitability

Lot 1. Passenger Lifts

Lot 2. Mobility Aids

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

19 September 2025, 3:00pm

Tender submission deadline

26 September 2025, 3:00pm

Submission address and any special instructions

<https://app.panacea-software.com/chic/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 November 2025

Award criteria

Name	Type	Weighting
Quality Statements	Quality	50%
Price	Price	40%
Quality Statements for Social Value	Quality	10%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Communities and Housing Investment Consortium Limited

- Companies House: 07266506

84 Spencer Street

Birmingham

B18 6DS

United Kingdom

Email: tenders@chic ltd.co.uk

Website: <https://www.chic ltd.co.uk/>

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)