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Tender

WHITE HORSE HOUSING ASSOCIATION - REPAIRS AND MAINTENANCE CONTRACT

Communities and Housing Investment Consortium Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052916

Procurement identifier (OCID): ocids-h6vhtk-059196

Published 1 September 2025, 4:09pm

Scope

Reference

R-289

Description

Communities & Housing Investment Consortium is publishing this procurement on behalf of White Horse Housing Association Limited.

White Horse Housing Association (WHHA) is a specialist rural housing association that has 430 properties across 55 separate villages in Wiltshire, Swindon and Somerset.

WHHA wishes to establish a contract to provide a day to day repairs service, (including an out-of-hours service for emergency repairs); repair work to void properties prior to re-letting (including electrical testing); gas, oil, solid fuel, air source heat pump and unvented cylinder servicing and remedial work, electrical testing and remedial work; planned replacement works such as kitchens, bathrooms, electrical rewires, heating installations and windows and door replacements; and capital investment work such as roof replacements or structural work, at the discretion of WHHA.

Total value (estimated)

- £12,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2035
- 9 years

Description of possible extension:

The contract will be for a period of 5 years with the option to extend for a further two 2-year extensions (5+2+2). 1.9 The terms and conditions of Contract have been included in the tender document pack (Appendix 1.3).

Main procurement category

Services

CPV classifications

- 50700000 - Repair and maintenance services of building installations

Participation

Legal and financial capacity conditions of participation

Refer to Procurement documents.

Technical ability conditions of participation

Refer to Procurement documents.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

10 October 2025, 12:00pm

Tender submission deadline

16 October 2025, 12:00pm

Submission address and any special instructions

<https://app.panacea-software.com/chic/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Description	Type	Weighting
Quality Statements	Refer to Procurement Documents	Quality	55%
Commercial	Refer to Procurement Documents	Cost	40%
Quality Statement for Social Value	Refer to Procurement Documents	Quality	5%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Communities and Housing Investment Consortium Limited

- Companies House: 07266506

84 Spencer Street

Birmingham

B18 6DS

United Kingdom

Telephone: 01380850916

Email: tenders@chicltd.co.uk

Website: <https://www.chicltd.co.uk/>

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

