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Award

Surrey Heartlands Major Service Review

NHS SURREY HEARTLANDS INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052744

Procurement identifier (OCID): ocds-h6vhtk-058e37 ([view related notices](#))

Published 1 September 2025, 11:47am

Scope

Description

NHS Surrey Heartlands initiated work in 2024 to undertake a Major Service Review (MSR) - a long-term programme to ensure that health and care services across the system are organised to meet the evolving needs of the population. The initial focus was the development of a Case for Change, intended to serve as the foundation for future transformation. However, this work was paused following national financial reset announcements that required immediate attention to financial recovery and organisational change.

As the system now prepares to create a new organisation with NHS Sussex, there is a strategic opportunity to reinitiate and align this work with a parallel programme already underway in NHS Sussex, supported by Carnall Farrar. NHS Sussex has completed early stages of their strategic work, including baseline analysis and draft case for change development. Aligning the NHS Surrey Heartlands programme with this existing work will enable a consistent, comparable analytical foundation across the future combined organisation and support the development of a single ten-year strategic financial plan. This shared approach will help us to enter the new organisational form with a coherent strategic narrative, underpinned by agreed financial and analytical outputs.

Contract 1

Supplier

- CARNALL FARRAR LTD

Contract value

- £216,667 excluding VAT
- £260,000 including VAT

Above the relevant threshold

Award decision date

27 August 2025

Standstill period

- End: 10 September 2025
- 8 working days

Earliest date the contract will be signed

11 September 2025

Contract dates (estimated)

- 1 October 2025 to 31 March 2026
- 6 months

Main procurement category

Services

CPV classifications

- 79400000 - Business and management consultancy and related services

Contract locations

- UKJ2 - Surrey, East and West Sussex

Procedure

Procedure type

Direct award

Supplier

CARNALL FARRAR LTD

- Companies House: 09264497
- Public Procurement Organisation Number: PGND-8159-HGBW

1 Lyric Square

London

W6 0NB

United Kingdom

Email: contracts@carnalfarrar.com

Website: <https://www.carnalfarrar.com/>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

NHS SURREY HEARTLANDS INTEGRATED CARE BOARD

- NHS Organisation Data Service: QXU

- Public Procurement Organisation Number: PTCP-5774-GNNH

Dukes Court, Duke Street

Woking

GU21 5BH

United Kingdom

Email: syheartlandsicb.contractsadmin@nhs.net

Region: UKJ25 - West Surrey

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS South Central and West CSU

Summary of their role in this procurement: Procurement support

- NHS Organisation Data Service: 0DF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: scw.opportunities@nhs.net

Website: <https://www.scwcsu.nhs.uk/>

Region: UKJ35 - South Hampshire

Contact organisation

Contact NHS SURREY HEARTLANDS INTEGRATED CARE BOARD for any enquiries.