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Planning

RE23090 D - ICT infrastructure Managed Services

London Borough of Ealing

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052739

Procurement identifier (OCID): ocds-h6vhtk-0521ce ([view related notices](#))

Published 1 September 2025, 11:32am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Extension to Pre Market Engagement till 12/09/2025. Please refer to the pre market engagement description for the link to the questionnaire.

Scope

Reference

C0522

Description

The Council of London Borough of Ealing intends to invite and evaluate tenders under an Open Procurement procedure for: The Council of London Borough of Ealing intends to invite and evaluate tenders under an Open Procurement procedure for:

ICT Infrastructure Managed Services (Mandatory Services):

- The management of ICT Infrastructure including server hardware and software
- The provision and management of Information Services
- Server storage support (within a hyperconverged environment)
- Cloud tenancy management inside Microsoft Azure, Office365
- Backup as a Service (BaaS)

Professional Consultancy Services (Optional Services) covering:

- Project Managers
- Technical Architects
- Security Architects
- Microsoft system specialists
- Business Analysts

Total value (estimated)

- £11,125,000 excluding VAT
- £13,350,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2031
- 5 years

Main procurement category

Services

CPV classifications

- 30200000 - Computer equipment and supplies
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 71311300 - Infrastructure works consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 79400000 - Business and management consultancy and related services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

12 September 2025

Engagement process description

Please find below link to Atamis e- tendering system which you will need to register yourself in order to view the pre market engagement questionnaire.

Atamis link: <https://ealinglbc-atamis.my.site.com/login>

Once registered, you will need to look up the RE23090 D - ICT infrastructure Managed Services opportunity to view the attachment/questionnaire.

Clarifications and questions regarding this pre market engagement process should be raised via the messaging system on the e-tendering portal Atamis (under this named opportunity under project ref - C0522), alternatively if you have any problems or technical difficulties accessing the portal you may email support@atamis.co.uk/ tel : 029 2280 9277, however all questions and answers will be published via Atamis to ensure transparency.

Submission

Publication date of tender notice (estimated)

6 October 2025

Contracting authority

London Borough of Ealing

- Public Procurement Organisation Number: PRHZ-3346-MGDQ

14-16 Uxbridge Road, London

London

W5 2HL

United Kingdom

Contact name: Avneet Johal

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Website: <http://www.ealing.gov.uk>

Region: UKI73 - Ealing

Organisation type: Public authority - sub-central government