This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/052709-2025

Award

T2537 - Security guarding and event stewarding services

Belfast City Council

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-052709

Procurement identifier (OCID): ocds-h6vhtk-05291f (view related notices)

Published 1 September 2025, 10:49am

Scope

Reference

T2537

Description

The requirement is split into the following 4 lots:

- Lot 1 Manned security guarding services
- Lot 2 Event stewarding services
- · Lot 3 Key holding services
- Lot 4 Mobile stewarding/ patrolling services

In line with instructions provided the Council has appointed a single Bidder for each for Lot the provision of the Deliverables.

Lot 1. Manned security guarding services

Description

Lot 1 Services will provide static manned guarding security services to support the safety of Council employee's, Elected Members, suppliers, contractors and members of the public and the protection of Premises

Lot 2. Event stewarding services

Description

Lot 2 Services will provide event stewarding and security services to support crowd safety and the protection of people and property at events and public gatherings organised by, or on behalf of the Council.

Lot 3. Key holding services

Description

Lot 3 Services provides key holding services to cover for incidents and activations outside of the normal operating hours of fire alarms, security alarms and any other occurrences.

Lot 4. Mobile stewarding/ patrolling services

Description

Lot 4 Services provides mobile patrolling services to primarily cover stewarding/patrolling service at the Council's public toilets/conveniences located throughout the city with the aim to reduce anti-social behaviour and promote safety of staff and members of the public.

Contract 1. Lot 1 – Manned security guarding services

Lots

Lot 1. Manned security guarding services

Supplier

• Bidvest Noonan (UK) Ltd

Contract value

- £1,700,000 excluding VAT
- £2,040,000 including VAT

Above the relevant threshold

Award decision date

29 August 2025

Date assessment summaries were sent to tenderers

29 August 2025

Earliest date the contract will be signed

11 September 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2026
- Possible extension to 31 October 2027
- 2 years

Description of possible extension:

The Council reserves the right to extend/renew the Contract up to a further 1 year. Any extension may be subject to further approval by Council Committee, availability of funding and satisfactory performance of the Contractor.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Council reserves the right to add the following additional requirements to the Service under this Contract during the Contract Period: -

- Other related security/event stewarding type services related to the Premises/Service that are not already included for (e.g. consideration of technology replacement instead of

manned guarding, event support, event set up/tidy up, security consultancy/ planning) provided the Contractor has the capacity, capability and suitably experience to provide the additional services at the time of being required.

- Additional Premises/events not listed. This may be in response to additional Premises/events being identified and/or changes in how the Council's in house security services are resourced and delivered.
- Temporary support for the Council's in house operations to cover any shortfall in available resources.
- Introduce required changes associated with the Service to the Specification to accommodate changes to the Council's operational model and working practices e.g. functional re-structuring, new customer hub, insourcing/outsourcing strategies etc;
- Major incident/ one off events support
- Use of the Contract by other subsidiaries, affiliates and externally operated venues/ sites associated with the Council 'Others' (e.g. Belfast and Waterfront Hall, Community Hubs, Leisure Centres, Business Parks, Visit Belfast etc).
- Large scale projects or changes may be subject to price negotiation based on economies of scale. The Council reserves the right to explore/ use other procurement options in all circumstances where VFM is not demonstrated.

The Council reserves the right to add or remove Premises/events from the Contract in line with the Council's requirements. Where the Council identifies an additional Premises/event to be added the Contractor will expected to price based similar Premises/tasks priced in the Pricing Schedule.

Any contract variation may be subject to further Council internal approvals and be in accordance with the provisions of the Procurement Act.

CPV classifications

79710000 - Security services

Contract locations

Contract 2. Lot 2 – Event stewarding services

Lots

Lot 2. Event stewarding services

Supplier

Eventsec Ltd

Contract value

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Award decision date

29 August 2025

Date assessment summaries were sent to tenderers

29 August 2025

Earliest date the contract will be signed

11 September 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2026
- Possible extension to 31 October 2027
- 2 years

Description of possible extension:

The Council reserves the right to extend/renew the Contract up to a further 1 year. Any extension may be subject to further approval by Council Committee, availability of funding and satisfactory performance of the Contractor.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Council reserves the right to add the following additional requirements to the Service under this Contract during the Contract Period: -

- Other related security/event stewarding type services related to the Premises/Service that are not already included for (e.g. consideration of technology replacement instead of manned guarding, event support, event set up/tidy up, security consultancy/ planning) provided the Contractor has the capacity, capability and suitably experience to provide the additional services at the time of being required.
- Additional Premises/events not listed. This may be in response to additional Premises/events being identified and/or changes in how the Council's in house security services are resourced and delivered.
- Temporary support for the Council's in house operations to cover any shortfall in available resources.

- Introduce required changes associated with the Service to the Specification to accommodate changes to the Council's operational model and working practices e.g. functional re-structuring, new customer hub, insourcing/outsourcing strategies etc;
- Major incident/ one off events support
- Use of the Contract by other subsidiaries, affiliates and externally operated venues/ sites associated with the Council 'Others' (e.g. Belfast and Waterfront Hall, Community Hubs, Leisure Centres, Business Parks, Visit Belfast etc).
- Large scale projects or changes may be subject to price negotiation based on economies of scale. The Council reserves the right to explore/ use other procurement options in all circumstances where VFM is not demonstrated.

The Council reserves the right to add or remove Premises/events from the Contract in line with the Council's requirements. Where the Council identifies an additional Premises/event to be added the Contractor will expected to price based similar Premises/tasks priced in the Pricing Schedule.

Any contract variation may be subject to further Council internal approvals and be in accordance with the provisions of the Procurement Act.

CPV classifications

79710000 - Security services

Contract locations

UKN06 - Belfast

Contract 3. Lot 3 – Key holding services

Lots

Lot 3. Key holding services

Supplier

Cobra Specialist Security Services

Contract value

- £150,000 excluding VAT
- £180,000 including VAT

Above the relevant threshold

Award decision date

29 August 2025

Date assessment summaries were sent to tenderers

29 August 2025

Earliest date the contract will be signed

11 September 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2026
- Possible extension to 31 October 2027
- 2 years

Description of possible extension:

The Council reserves the right to extend/renew the Contract up to a further 1 year. Any extension may be subject to further approval by Council Committee, availability of funding and satisfactory performance of the Contractor.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Council reserves the right to add the following additional requirements to the Service under this Contract during the Contract Period: -

- Other related security/event stewarding type services related to the Premises/Service that are not already included for (e.g. consideration of technology replacement instead of manned guarding, event support, event set up/tidy up, security consultancy/ planning) provided the Contractor has the capacity, capability and suitably experience to provide the additional services at the time of being required.
- Additional Premises/events not listed. This may be in response to additional Premises/events being identified and/or changes in how the Council's in house security services are resourced and delivered.
- Temporary support for the Council's in house operations to cover any shortfall in available resources.
- Introduce required changes associated with the Service to the Specification to accommodate changes to the Council's operational model and working practices e.g. functional re-structuring, new customer hub, insourcing/outsourcing strategies etc;
- Major incident/ one off events support
- Use of the Contract by other subsidiaries, affiliates and externally operated venues/ sites associated with the Council 'Others' (e.g. Belfast and Waterfront Hall, Community Hubs, Leisure Centres, Business Parks, Visit Belfast etc).
- Large scale projects or changes may be subject to price negotiation based on

economies of scale. The Council reserves the right to explore/ use other procurement options in all circumstances where VFM is not demonstrated.

The Council reserves the right to add or remove Premises/events from the Contract in line with the Council's requirements. Where the Council identifies an additional Premises/event to be added the Contractor will expected to price based similar Premises/ tasks priced in the Pricing Schedule.

Any contract variation may be subject to further Council internal approvals and be in accordance with the provisions of the Procurement Act.

CPV classifications

• 79710000 - Security services

Contract locations

UKN06 - Belfast

Contract 4. Lot 4 – Mobile stewarding/ patrolling services

Lots

Lot 4. Mobile stewarding/ patrolling services

Supplier

Cobra Specialist Security Services

Contract value

• £250,000 excluding VAT

• £300,000 including VAT

Above the relevant threshold

Award decision date

29 August 2025

Date assessment summaries were sent to tenderers

29 August 2025

Earliest date the contract will be signed

11 September 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2026
- Possible extension to 31 October 2027
- 2 years

Description of possible extension:

The Council reserves the right to extend/renew the Contract up to a further 1 year. Any extension may be subject to further approval by Council Committee, availability of funding and satisfactory performance of the Contractor.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Council reserves the right to add the following additional requirements to the Service under this Contract during the Contract Period: -

- Other related security/event stewarding type services related to the Premises/Service that are not already included for (e.g. consideration of technology replacement instead of manned guarding, event support, event set up/tidy up, security consultancy/ planning) provided the Contractor has the capacity, capability and suitably experience to provide the additional services at the time of being required.
- Additional Premises/events not listed. This may be in response to additional Premises/events being identified and/or changes in how the Council's in house security services are resourced and delivered.
- Temporary support for the Council's in house operations to cover any shortfall in available resources.
- Introduce required changes associated with the Service to the Specification to accommodate changes to the Council's operational model and working practices e.g. functional re-structuring, new customer hub, insourcing/outsourcing strategies etc;
- Major incident/ one off events support
- Use of the Contract by other subsidiaries, affiliates and externally operated venues/ sites associated with the Council 'Others' (e.g. Belfast and Waterfront Hall, Community Hubs, Leisure Centres, Business Parks, Visit Belfast etc).
- Large scale projects or changes may be subject to price negotiation based on economies of scale. The Council reserves the right to explore/ use other procurement options in all circumstances where VFM is not demonstrated.

The Council reserves the right to add or remove Premises/events from the Contract in line with the Council's requirements. Where the Council identifies an additional Premises/event to be added the Contractor will expected to price based similar Premises/tasks priced in the Pricing Schedule.

Any contract variation may be subject to further Council internal approvals and be in accordance with the provisions of the Procurement Act.

CPV classifications

• 79710000 - Security services

Contract locations

• UKN06 - Belfast

Information about tenders

Lot 1. Manned security guarding services

- 8 tenders received
- 6 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Event stewarding services

- 5 tenders received
- 3 tenders assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Lot 3. Key holding services

- 7 tenders received
- 6 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Lot 4. Mobile stewarding/ patrolling services

- 6 tenders received
- 5 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

Bidvest Noonan (UK) Ltd

• Public Procurement Organisation Number: PVRJ-4889-YZZV

7 Edgewater Road

Belfast

BT3 9JQ

United Kingdom

Email: penny.morrow@bidvestnoonan.com

Region: UKN06 - Belfast

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Manned security guarding services

Cobra Specialist Security Services

Public Procurement Organisation Number: PMGD-3931-PMND

Unit C6, 9 Ferguson Drive

Lisburn

BT28 2EX

United Kingdom

Email: raymond@cobrasecurity.co.uk

Region: UKN0E - Lisburn and Castlereagh

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 3 - Key holding services

Contract 4. Lot 4 - Mobile stewarding/ patrolling services

Eventsec Ltd

• Public Procurement Organisation Number: PRTV-3875-CHTM

2 Queens Quay

Belfast

BT3 9QQ

United Kingdom

Email: generalmanager@eventsec.co.uk

Region: UKN06 - Belfast

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2 - Event stewarding services

Contracting authority

Belfast City Council

• Public Procurement Organisation Number: PQXY-5321-CGZM

9-21 Adelaide Street

Belfast

BT2 8DJ

United Kingdom

Email: cps@belfastcity.gov.uk

Region: UKN06 - Belfast

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Northern Ireland