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Contract

Insourcing of First Outpatient Appointments - North Wales

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F20: Modification notice

Notice identifier: 2025/S 000-052650

Procurement identifier (OCID): ocids-h6vhtk-056078

Published 1 September 2025, 8:59am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Woodland House, Maes-y-Coed Road

Cardiff

CF14 4HH

Contact

Gareth Stallard

Email

gareth.stallard@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Insourcing of First Outpatient Appointments - North Wales

Reference number

CAV-FCOWC-59430

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.2) Description**II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85111000 - Hospital services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Betsi Cadwaladr University Health Board

II.2.4) Description of the procurement at the time of conclusion of the contract:

This notice is to award a contract based on a framework agreement with a competition, a mini-competition has been conducted under NHS Wales Shared Services Partnership Framework Agreement for Outsourcing / Insourcing of Clinical, Surgical & Diagnostic Services Reference Number: PRO-OJEULT-50776.

This mini-competition was run to establish a contract to cover Insourcing to support the delivery of First Outpatient Appointments across North Wales in Betsi Cadwaladr University Health Board between August 2025 and end March 2026. The service is expected to be delivered regularly at Weekends (Saturday and Sunday) between the hours of 8am and 6pm during the period, but there must be ability to deliver in evenings where requested and provision of facilities allows. The service will be delivered within the geographical areas of Betsi Cadwaladr University Health Board. The Health Board will book patients and manage lists, but the provider will provide medical secretary support for the activity, as well as a Nurse/HCA. This is a new service and provider for the delivery of this service.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

8

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-040582](#)

Section V. Award of contract/concession

Contract No

CAV-FCOWC-59430

Title

Insourcing of First Outpatient Appointments - North Wales

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

29 August 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

ID MEDICAL GROUP LIMITED

Unit 2, Mill Square Featherstone Road, Wolverton Mill

Milton Keynes

MK12 5ZD

Telephone

+44 1908552836

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £4,466,739.37

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) confirmation of contract award notice. The awarding of this contract is subject to

the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public

Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the award to a provider

under a framework agreement call off with a competition, this notice serves as an award of contract under the PSR Wales.

- Contract was awarded 29th August 2025, the period of the contract will run from the date of contract signature to 31st March 2026;

- The award decision makers are relevant staff from health organisations involved in the provider selection process, these include the roles

of Director of Transformation, Chief Operating Officer, and National Clinical Lead.;

- No providers were excluded from this procurement process;

- No conflicts of interest were declared or identified as part of the conflicts assessment process.

(WA Ref:155179)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85100000 - Health services

VII.1.3) Place of performance

NUTS code

- UKL - Wales

Main site or place of performance

Betsi Cadwaladr University Health Board

VII.1.4) Description of the procurement:

Call off from a framework agreement with a competition confirmation of contract award notice, for the avoidance of doubt, this notice does

not represent a modification of contract.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

8

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,466,739.37

VII.1.7) Name and address of the contractor/concessionaire

ID MEDICAL GROUP LIMITED

Unit 2, Mill Square Featherstone Road, Wolverton Mill

Milton Keynes

MK125ZD

Telephone

+44 1908552836

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Call off from a framework agreement with a competition confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Call off from a framework agreement with a competition confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £4,466,739.37

Total contract value after the modifications

Value excluding VAT: £4,466,739.37