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Contract

## **Mediation and Neutral Evaluation Services**

NHS Litigation Authority

F03: Contract award notice

Notice identifier: 2025/S 000-052624

Procurement identifier (OCID): ocds-h6vhtk-04d011

Published 29 August 2025, 8:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Litigation Authority

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

#### **Contact**

Procurement and Contracts

#### **Email**

[nhsr.procurement@nhs.net](mailto:nhsr.procurement@nhs.net)

#### **Telephone**

+44 2078112700

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.resolution.nhs.uk/>

Buyer's address

<https://www.resolution.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Mediation and Neutral Evaluation Services

Reference number

NHSR\_177

**II.1.2) Main CPV code**

- 79140000 - Legal advisory and information services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This service covers;

- A mediation service for the resolution of disputes arising from personal injury and clinical negligence incidents and/or claims (Lot 1);
- A mediation service for the resolution of disputes arising from claims for legal costs (Lot 2); and
- A neutral evaluation service for the resolution of disputes arising from personal injury and clinical negligence incidents and/or claims, including legal costs disputes (Lot 3)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £12,300,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1- 1. Technical Envelope

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79140000 - Legal advisory and information services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

Mediation and Neutral Evaluation Services

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: social value / Weighting: 10

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 2- 1. Technical Envelope

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79140000 - Legal advisory and information services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

Yet to be awarded

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3- 1. Technical Envelope

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79140000 - Legal advisory and information services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Mediation and Neutral Evaluation services

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-001271](#)

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## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 Mediation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Trust Mediation Ltd

80 Mount Street, Nottingham, England, NG1 6HH

Nottingham

NG1 6HH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,300,000

Total value of the contract/lot: £12,300,000

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## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 Mediation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Global Mediation Limited

Molteno House, 302 Regents Park Road, London

London

N3 2JX

Telephone

+44 2039114321

Country



United Kingdom

NUTS code

- UKI - London

National registration number

03825882

Internet address

<http://www.globalmediation.co.uk>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,300,000

Total value of the contract/lot: £12,300,000

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## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 Mediation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CEDR Services Ltd

100 St. Paul's Churchyard

London

EC4M 8BU

Telephone

+44 2075366000

Country

United Kingdom

NUTS code

- UKI - London

Internet address

[www.cedr.com](http://www.cedr.com)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,300,000

Total value of the contract/lot: £12,300,000

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## **Section V. Award of contract**

### **Lot No**

Lot 3

### **Title**

Neutral Evaluation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Trust Mediation Ltd

80 Mount Street, Nottingham, England, NG1 6HH

Nottingham

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,300,000

Total value of the contract/lot: £12,300,000

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**Section V. Award of contract**

**Lot No**

Lot 3

**Title**

Neutral Evaluation

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

31 July 2025

**V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CEDR Services

100 St. Paul's Churchyard

London

EC4M 8BU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,300,000

Total value of the contract/lot: £12,300,000

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### **Section V. Award of contract**

#### **Lot No**

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#### **Title**

Lot 2

A contract/lot is awarded: No

#### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>