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Tender

Framework Agreement for the Supply, Installation and Maintenance of Personal Lifts and Hoists

Knowsley Council

Trafford Council

Rochdale Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-0590a6

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Scope

Reference

12434

Description

Knowsley Council, Trafford Council and Rochdale Borough Council are seeking to establish a Framework Agreement (the Contract) for the supply, installation and maintenance of personal lifts and hoists. The Framework Agreement is for the supply, installation, servicing, maintenance, removal and re-installation of stairlifts, vertical through floor lifts, steplifts and hoists that improve the access to facilities for disabled people with sensory and mobility loss. The supply and installation work will be carried out in both private owner occupied and housing association properties. The servicing and maintenance will be predominantly carried out in private owner occupier's household

properties, but could also be required in other tenures. A small number of other items are serviced in respite services and in shared lives homes.

The Specification, together with the accompanying tender documents, outlines the full scope of requirements and invites submissions from suitably experienced suppliers.

The Framework Agreement (the Contract) will be for a period of 48 months. The Framework will be divided into four lots.

A pre-market engagement notice has not been completed as the contracting authorities determined market engagement is not required due to the route to market being open tender.

A planned procurement notice has not been completed as the contracting authorities do not wish to reduce the timescales of this tender.

Commercial tool

Establishes a framework

Total value (estimated)

- £20,000,000 excluding VAT
- £24,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- 4 years

Main procurement category

Works

Contract locations

- UKD3 - Greater Manchester
- UKD7 - Merseyside

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Maintenance, call-out, servicing and recycling of lifts and hoists

Description

Lot 1 covers the provision of a comprehensive annual maintenance and servicing, call out and repair service on Stair lifts. A bi-annual maintenance and servicing, call out and repair servicing of through ceiling lifts, step lifts, ceiling track hoists and miscellaneous equipment in owner occupied and private rented homes located throughout the Council areas.

Lot 1 also covers the removal, storage, refurbishment and re-installation i.e. recycling of the same items above in owner occupied, private and social rented homes located throughout the Council areas. The recycled lifts will be from a variety of different manufacturers.

Lot value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44115600 - Stairlifts
- 45313100 - Lift installation work
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Supply and Installation of New Straight and Curved Stair Lifts

Description

Supply and install new straight and curved stair lifts in owner occupied, private rented and housing association homes located throughout the Council areas. It will also include the annual service and maintenance during the warranty period.

Lot value (estimated)

- £5,200,000 excluding VAT

- £6,240,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44115600 - Stairlifts
- 45313100 - Lift installation work
- 50750000 - Lift-maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Supply and Installation of New Through Ceiling Lifts

Description

The supply and installation of new vertical through ceiling lifts and step lifts. It will also include the bi-annual service and maintenance during the warranty period.

Lot value (estimated)

- £2,800,000 excluding VAT
- £3,360,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 33192600 - Lifting equipment for health care sector
- 44115600 - Stairlifts
- 45313100 - Lift installation work
- 50750000 - Lift-maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Supply and Installation of Ceiling Track Hoists and Gantry Hoists

Description

Supply, Installation, Removal, Refurbishment, Storage, and Re-Installation of Ceiling Track Hoists and Gantry Hoists located within private domestic properties within the Council boroughs. It will also include the bi-annual service and maintenance and thorough examination during the warranty period.

Lot value (estimated)

- £800,000 excluding VAT
- £960,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 33192600 - Lifting equipment for health care sector

- 45313100 - Lift installation work
- 50421000 - Repair and maintenance services of medical equipment
- 50750000 - Lift-maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

As per the tender documentation

Award method when using the framework

Without competition

Contracting authorities that may use the framework

As per the tender documentation

Participation

Legal and financial capacity conditions of participation

Lot 1. Maintenance, call-out, servicing and recycling of lifts and hoists

Lot 2. Supply and Installation of New Straight and Curved Stair Lifts

Lot 3. Supply and Installation of New Through Ceiling Lifts

Lot 4. Supply and Installation of Ceiling Track Hoists and Gantry Hoists

See Tender Documentation

Technical ability conditions of participation

Lot 1. Maintenance, call-out, servicing and recycling of lifts and hoists

Lot 2. Supply and Installation of New Straight and Curved Stair Lifts

Lot 3. Supply and Installation of New Through Ceiling Lifts

Lot 4. Supply and Installation of Ceiling Track Hoists and Gantry Hoists

See Tender Documentation

Submission

Tender submission deadline

24 September 2025, 12:00pm

Submission address and any special instructions

<https://www.the-chest.org.uk/>

Project reference - DN788305

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

24 November 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 January 2029

Award criteria

Name	Type	Weighting
Technical	Quality	65%

Name	Type	Weighting
Commercial	Price	20%
Social Value	Quality	15%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authorities

Knowsley Council

- Public Procurement Organisation Number: PXQQ-8436-NWPV

Municipal Building, Archway Road

Huyton

L36 9YU

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD71 - East Merseyside

Organisation type: Public authority - sub-central government

Trafford Council

- Public Procurement Organisation Number: PGZW-1429-QQZQ

Trafford Town Hall, Talbot Road

Manchester

M32 0TH

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government

Rochdale Borough Council

- Public Procurement Organisation Number: PXXD-6682-MDRX

Number One Riverside

Rochdale

OL16 1XU

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD37 - Greater Manchester North East

Organisation type: Public authority - sub-central government

Contact organisation

Contact Knowsley Council for any enquiries.