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Planning

SOL - AI Case Recording

Solihull Metropolitan Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052504

Procurement identifier (OCID): ocids-h6vhtk-058813

Published 29 August 2025, 2:46pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

The PME will be relaunched to enable all interested supplier to review and participate, the date of the relaunch is to be confirmed.

Scope

Reference

SOL30072 AI Case Recording

Description

PME to understand the availability, capability, and readiness of providers who can offer a digital recording support tool.

We are looking for a solution that:

- Enables recording of conversations (e.g., between practitioners and families or between professionals).
- Is compatible with commonly used devices such as laptops and smartphones.
- Can generate summaries of discussions, including meetings, in line with our casework templates.
- Can export outputs directly into formats that align with our internal recording standards.

Contract dates (estimated)

- 1 August 2026 to 31 July 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72200000 - Software programming and consultancy services
- 72500000 - Computer-related services

- 85312000 - Social work services without accommodation

Contract locations

- UKG32 - Solihull
-

Engagement

Engagement deadline

27 August 2025

Engagement process description

PME to be undertaken, with interest and submission to be submitted via the e-procurement portal.

Portal Site <https://solihull.my.site.com/login?ec=302&inst=Sj&startURL=/home/home.jsp>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
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Submission

Publication date of tender notice (estimated)

12 September 2025

Contracting authority

Solihull Metropolitan Borough Council

- Public Procurement Organisation Number: PGWC-7578-LYDG

Council House, Manor Square

Solihull

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United Kingdom

Email: procteam@solihull.gov.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government