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Tender

Non Emergency Patient Transport

Imperial College Healthcare NHS Trust
The Hillingdon Hospital NHS Foundation Trust
London North West University Healthcare NHS Trust

F02: Contract notice

Notice identifier: 2025/S 000-052457

Procurement identifier (OCID): ocds-h6vhtk-059073

Published 29 August 2025, 1:28pm

Section I: Contracting authority

I.1) Name and addresses

Imperial College Healthcare NHS Trust

St Mary's Hospital, Praed Street

London

W2 1NY

Contact

North West London Procurement Services

Email

clcht.nwlicsps-sourcing-fm@nhs.net

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://www.imperial.nhs.uk>

Buyer's address

<https://www.imperial.nhs.uk>

I.1) Name and addresses

The Hillingdon Hospital NHS Foundation Trust

Field Health Road, Uxbridge,

Middlesex

UB8 3NN

Email

clcht.nwlicsps-sourcing-fm@nhs.net

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://thh.nhs.uk/home>

Buyer's address

<https://thh.nhs.uk/home>

I.1) Name and addresses

London North West University Healthcare NHS Trust

Watford Road, Harrow

Middlesex

HA1 3UJ

Email

clcht.nwlicsps-sourcing-fm@nhs.net

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://www.lnwh.nhs.uk/>

Buyer's address

<https://www.lnwh.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

UK Law

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of

charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non Emergency Patient Transport

Reference number

C381448

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

Non- Emergency Patient Transport

II.1.5) Estimated total value

Value excluding VAT: £129,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Core NEPT

Lot No

LOT 1

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

Non- Emergency Patient Transport Services for Imperial College Healthcare NHS Trust

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £41,151,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 year of optional extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Renal

Lot No

LOT 2

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

Non- Emergency Patient Transport for Renal

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £84,495,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 year of optional extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Secure

Lot No

LOT 3

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

Non- Emergency Patient Transport for Secure Lot for Imperial College Healthcare NHS Trust, London North West Healthcare NHS Trust, and The Hillingdon Hospital NHS Foundation Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,353,997

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 year of optional extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As per basic selection criteria document 5A and 5B

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 October 2025

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

29 August 2025

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Atamis e-Tendering Portal link to access Tender Documents

<https://health-family.force.com/s/Welcome>

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>