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Contract

Supported Accommodation and Floating Support for People with Mental Health Needs

Newcastle City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052451

Procurement identifier (OCID): ocds-h6vhtk-05074f ([view related notices](#))

Published 29 August 2025, 1:23pm

Scope

Reference

P-008907/C-013300

Description

This service is for Supported Accommodation and Floating Support for People with Mental Health Needs in Newcastle upon Tyne, for single people and couples who are at risk of or are threatened with homelessness, or who are literally homeless.

The service includes the following core functions; these functions should be delivered as part of an integrated delivery model and should be designed and delivered to meet the aims and outcomes described in the specification:

Supported Accommodation - High quality accommodation and support in community-based settings, that enables people with a mental health need to gain and retain the skills necessary to live as independently as possible by promoting these skills and promoting social inclusion.

Floating Support - Visiting floating support that is delivered on a citywide basis and enables people to gain and retain the skills necessary to continue to live as independently as possible by promoting those skills and social inclusion

£1,209,076 including VAT (01 September 2025 to 31 March 2028)

Contract 1. Supported Accommodation and Floating Support for People with Mental Health Needs

Supplier

- Karbon Homes

Contract value

- £1,209,076 including VAT

Above the relevant threshold

Date signed

21 August 2025

Contract dates

- 1 September 2025 to 31 March 2028
- Possible extension to 31 March 2029

- 3 years, 7 months

Description of possible extension:

1 x 12 months option to extend.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKC22 - Tyneside

Key performance indicators

Name	Reporting frequency
Increased access to accommodation	3 months
Reduction in the number of evictions	3 months
Positive move-on to independence	3 months
Health and wellbeing	3 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Karbon Homes

- Charity Commission (England and Wales): RS007529
- Public Procurement Organisation Number: PCDL-6326-LXPW

Number 5

Newcastle

NE12 8EG

United Kingdom

Email: Procurement@Karbonhomes.co.uk

Website: <https://www.karbonhomes.co.uk/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Supported Accommodation and Floating Support for People with Mental Health Needs

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government