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Tender

Electrical Testing (EICR and Remedials) Service

NORTH STAR HOUSING GROUP

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052365

Procurement identifier (OCID): ocds-h6vhtk-05894f

Published 29 August 2025, 11:21am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

The full ITT Pack has now been uploaded, in addition to this, we acknowledge the delay in this being provided so have in turn decided to extend the deadline for clarification questions to 12/09/2025.

Scope

Reference

NSHG/0006

Description

North Star Housing Group is inviting tenders from qualified and experienced service providers to deliver a comprehensive programme of:

Electrical Installation Condition Reports (EICR) on a 5-year cyclical basis, including all associated C1 and C2 remedial works, Portable Appliance Testing (PAT) on a programmed/cyclical basis, across domestic and non-domestic properties within our property portfolio in the Tees Valley, North Yorkshire, and County Durham.

These services are essential to maintain the safety and compliance of our housing stock, in line with all applicable statutory and regulatory standards.

1. Electrical Installation Condition Reporting (EICR)

Inspection and testing of domestic, communal, and commercial electrical installations in accordance with the latest edition of BS 7671 and Guidance Note 3.

? Completion of full EICRs and electronic submission of reports within 5 working days of testing.

? Testing to include all necessary checks (e.g. polarity, insulation resistance, earth fault loop impedance, continuity, etc.) and a visual photographic record of the consumer unit.

? Testing of smoke/CO alarms, extractor fans, and mechanical extraction systems.

? Completion of all C1 and C2 remedial works at the point of inspection, resulting in a "SATISFACTORY" outcome.

? Servicing of various property types, including:

? Domestic (occupied and void)

? Communal areas (low and high-rise)

? Sheltered schemes

? Commercial/office spaces

2. Portable Appliance Testing (PAT)

PAT testing of all relevant portable electrical appliances, conducted in line with:

- ? The Electricity at Work Regulations 1989
- ? The IEE Code of Practice for In-Service Inspection and Testing
- ? Testing of all applicable equipment including white goods, IT devices, portable/fixed plug-top appliances.
- ? Digital record of each tested appliance to include: asset ID, date, tester's signature, pass/fail status, and next test due date.
- ? Clear labelling of all items tested, with failed appliances to be removed or repaired and retested.

Access and Engagement

North Star will provide access contact information and support for scheduling. Contractors must demonstrate effective first-time access protocols, including:

- ? Initial contact 60-120 days before test due date
- ? Follow-up letter schedule and escalation to North Star where access is not gained
- ? Documented proof of communication attempts retained

Total value (estimated)

- £400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 1 January 2029
- Possible extension to 1 January 2031
- 5 years, 1 day

Description of possible extension:

Possible extension of 2 additional years at North Star's sole discretion.

Main procurement category

Services

CPV classifications

- 71314100 - Electrical services
- 73430000 - Test and evaluation

Contract locations

- UKC - North East (England)
- UKE - Yorkshire and the Humber

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

1 September 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

26 September 2025, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/northstarhousinggroup/aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

17 October 2025

Award criteria

Name	Type	Weighting
Quality	Quality	50%
Price	Price	40%
Social Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Stage One: Participation:

- Publish Tender Notice, providing access to the Requests to Participate document via Intend portal
- Receive Requests to Participate from interested suppliers.
- Assess responses against conditions of participation, exclusions and objective criteria to limit suppliers
- Inform Suppliers not invited to participate further (estimated 21 July 2025)

- Invite remaining Suppliers to submit final tenders.

Stage Two: Evaluate:

- Receive final tenders (estimated no later than 21 August 2025)
- Evaluate final tenders
- Meet with bidders (to be confirmed at a later date, estimated 16 September 2025)
- Determine Most Advantageous Tender

Stage Three: Award:

- Inform Suppliers of the outcome and issue assessment summaries
- Publish Contract Award Notice
- Following standstill enter into the contract with the winning Supplier
- Publish contract details notice

Documents

Associated tender documents

<https://in-tendhost.co.uk/northstarhousinggroup/aspx/Tenders/Current>

All documents will be provided via the Intend portal

<https://northstarhg.sharepoint.com/:f:/s/Procurement-NorthStarProcurementHub/EphNoBwhpKxKjxK9Hi8EBrwBGQ6Jb384GdyphCmq0lshyw?e=C0kBdE>

The full ITT Pack including quality questions and pricing schedule

Technical specifications to be met

<https://in-tendhost.co.uk/northstarhousinggroup.aspx/Home>

Contracting authority

NORTH STAR HOUSING GROUP

- Companies House: IP21256R
- Public Procurement Organisation Number: PTGM-5183-NXYN

Endeavour House

Thornaby

TS17 6QN

United Kingdom

Email: procurement@northstarhg.co.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government