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Tender

2025 - 1065 - Groupwide Lift Installation, Repair, Servicing and Associated Works

Citizen Housing Group Ltd

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052363

Procurement identifier (OCID): ocds-h6vhtk-059031 ([view related notices](#))

Published 29 August 2025, 11:21am

Scope

Description

Citizen wishes to tender for the provision of Groupwide Lift Installation framework to ensure that we receive an excellent service, which represents value for money.

We are seeking to procure the services of suitably experienced service providers with the capability to deliver the required works and who best meet the need of Citizen and its customers.

The estimated value of the framework is up to £1,000,000 per annum (p.a.), and £4,000,000 over the duration of the agreement.

Citizen plans to divide the provision of the agreement into two Lots, as described below.

- Lot 1 – Coventry
- Lot 2 – Birmingham, Hereford and Worcester.

The contract will be let for a duration of 4-years with no option to extend.

Up to two suppliers will be appointed per lot, and the same tenderer may be appointed to both lots, based on the Value for Money their submission provides. Less than two suppliers may be appointed per lot subject to the value for money submissions provide.

To express an interest in this project please follow the link below which will take you directly to Citizen`s E-Procurement Portal;

<https://in-tendhost.co.uk/citizenhousing/asp/Home>

You will be required to register if you have not already done so previously, and be logged in to be able to download the tender documents.

Commercial tool

Establishes a framework

Total value (estimated)

- £4,000,000 excluding VAT
- £4,800,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 10 October 2025 to 9 October 2029
- 4 years

Main procurement category

Works

CPV classifications

- 31161000 - Parts for electrical motors and generators
- 31211100 - Boards for electrical apparatus
- 31220000 - Electrical circuit components
- 31681400 - Electrical components
- 42416100 - Lifts
- 42416130 - Mechanical lifts
- 45310000 - Electrical installation work
- 45311000 - Electrical wiring and fitting work
- 45311100 - Electrical wiring work
- 45313000 - Lift and escalator installation work
- 45313100 - Lift installation work
- 45315100 - Electrical engineering installation works
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50711000 - Repair and maintenance services of electrical building installations
- 50712000 - Repair and maintenance services of mechanical building installations
- 50750000 - Lift-maintenance services
- 50760000 - Repair and maintenance of public conveniences
- 51110000 - Installation services of electrical equipment

- 51511100 - Installation services of lifting equipment
- 71334000 - Mechanical and electrical engineering services

Not the same for all lots

Contract locations are shown in Lot sections, because they are not the same for all lots.

Lot 1. Lot 1 - Coventry

Description

Groupwide Lift Installation, Repair, Servicing and Associated works within Coventry, West Midlands.

Lot value (estimated)

- £2,000,000 excluding VAT
- £2,400,000 including VAT

Framework lot values may be shared with other lots

Contract locations

- UKG33 - Coventry

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - Birmingham, Hereford & Worcester

Description

Groupwide Lift Installation, Repair, Servicing and Associated work within Birmingham, Hereford and Worcester, West Midlands

Lot value (estimated)

- £2,000,000 excluding VAT
- £2,400,000 including VAT

Framework lot values may be shared with other lots

Contract locations

- UKG1 - Herefordshire, Worcestershire and Warwickshire
- UKG31 - Birmingham

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

4

Maximum percentage fee charged to suppliers

0%

Framework operation description

Pricing is determined based on the uploaded Pricing Schedule. Work will be allocated based on the ranked position a tenderer holds. All work will initially be offered to the highest ranked supplier for the Lot in particular.

If the highest rank supplier is unable to deliver the work, or declines the opportunity, it will then be offered to the next ranking supplier within the Lot.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Lot 1 - Coventry

Lot 2. Lot 2 - Birmingham, Hereford & Worcester

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

19 September 2025, 11:59pm

Tender submission deadline

25 September 2025, 5:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/citizenhousing.aspx/home>

Tenders may be submitted electronically

Yes

Award criteria

The award criteria is based on Most Advantageous Tender principles. Tenders will be

evaluated utilising the Price Per Quality Point (PQP) approach. A maximum of 80 weighted quality points can be achieved for written/quality submissions. Tenderers prices will then be divided by their total weighted quality points to identify their overall PQP score.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Citizen Housing Group Ltd

- Charity Commission (England and Wales): 8181

4040 Lakeside

Birmingham

B377YN

United Kingdom

Email: Procurement@citizenhousing.org.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government