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Contract

Provision of Cloud Based Claims Management and Record System - S518843

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-052279

Procurement identifier (OCID): ocds-h6vhtk-058ffc

Published 29 August 2025, 9:40am

Scope

Reference

PA00003256

Description

Figtree is a cloud-based database system that holds information on properties, vehicles, policies and claims. It allows users to input data and retrieve information, update fields and produce reports on the information contained within the database.

Contract 1

Supplier

- Figtree Systems Europe Limitd

Contract value

- £80,000 excluding VAT
- £96,000 including VAT

Below the relevant threshold

Date signed

31 March 2025

Contract dates

- 1 April 2025 to 31 March 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Procedure

Procedure type

Below threshold - unknown

Supplier

Figtree Systems Europe Limitd

3rd Floor, 2 Royal Exchange

London

EC3V 3DG

United Kingdom

Email: figtree.accounts@nttdata.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government