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Planning

Market Engagement for the Provision of Recovery/Crisis Cafes

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-052047

Procurement identifier (OCID): ocds-h6vhtk-058f7e

Published 28 August 2025, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

120 The Broadway

London

SW191RH

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southwestlondon.icb.nhs.uk>

Buyer's address

<https://www.southwestlondon.icb.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/23405632>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Market Engagement for the Provision of Recovery/Crisis Cafes

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Southwest London Integrated Care Board (NHS SWL ICB) are inviting suitably experienced, qualified, and capable providers to provide their views and opinions for this opportunity - The Provision of Recovery /Crisis Cafes across South West London.

Currently, five Crisis Cafe Services operate across the six boroughs that make up NHS SWL ICB. The Crisis Cafes provide vital, non-clinical, community-based support for adults experiencing mental health distress. These out-of-hours services are designed to offer a safe, welcoming space where individuals can receive immediate emotional support, help to de-escalate crisis situations, and be signposted to appropriate ongoing care where needed. Further information on the service requirements is within the Service Specification that can be located using the SAP link below.

The purpose of the MEQ is to gather insights as part of the pre-procurement engagement so it is based on the current model(s) of delivery and therefore may change following the outcome of the engagement of service users and other stakeholders.

The ICB is seeking to appoint a provider/s for the five Recovery/Crisis Cafes across all six boroughs of Southwest London ICB - Croydon, Sutton, Kingston & Richmond, Wandsworth, Merton,

The ICB intends to split the Service requirements into five geographic Procurement lots with the same (a single) Service specification for delivery across the Lots. Providers will have the option to bid for one, several or all lots.

The contract term is three years from 1 April 2026 until 31 March 2029 with the option to extend for an additional two years up to 31 March 2031.

The contract Value per annum is £1,286,870 with a Total Contract Value of £6,434,350. The breakdown per lot in the specific lot sections of this notice.

The Market Engagement Documents (Questionnaire and Specification) are available here: <https://discovery.ariba.com/rfx/23405632>

The deadline for the return of the completed Market Engagement Questionnaire is 12 p.m. mid day on 19 September 2025 via the E-Tendering Portal SAP.

II.1.5) Estimated total value

Value excluding VAT: £6,434,350

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Lot 1 is for Croydon and the annual contract value is £256,250.

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Lot 2 is for Sutton and the annual contract value is £277,350.

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Lot 3 is for Kingston and Richmond and the annual contract value is £261,960.

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Lot 4 is Wandsworth and the annual contract value is £232,043.

II.2) Description

II.2.1) Title

Lot No

5

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Lot 5 is for Merton and the annual contract value is £259,267.

II.3) Estimated date of publication of contract notice

13 October 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No