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Tender

Children and Young People's (CYP) Admission Avoidance and Discharge Support Service

NHS DEVON INTEGRATED CARE BOARD

F02: Contract notice

Notice identifier: 2025/S 000-052010

Procurement identifier (OCID): ocds-h6vhtk-0546bd

Published 28 August 2025, 2:17pm

Section I: Contracting authority

I.1) Name and addresses

NHS DEVON INTEGRATED CARE BOARD

Aperture House, Pynes Hill, Rydon Lane,

Exeter

EX25AZ

Contact

Samantha Phillips

Email

scwcsu.scwprocurement.devon@nhs.net

Country

United Kingdom

Region code

UKK43 - Devon CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://devon.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children and Young People's (CYP) Admission Avoidance and Discharge Support Service

Reference number

C377625/WA18420

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Devon Integrated Care Board (Devon ICB) are seeking to secure a Prime Provider who has the capability and capacity to deliver Children and Young People's (CYP) Admission Avoidance and Discharge Support Service, in line with the specified requirements. The Commissioners confirm that whilst they are seeking a Prime Provider, they welcome partnerships, consortiums and/or sub-contractual models, which is at Bidders' discretion.

As laid out in the tender documentation, this is single lot competitive process under the Provider Selection Regime 2023 (PSR) regulations.

The geography covered by this service would be the NHS Devon footprint which aligns to the three Local Authority footprints of Plymouth, Devon and Torbay, working in communities across Devon, Plymouth and Torbay, with community-based services and within the four acute hospital settings.

Services are scheduled to commence on 1st April 2026. The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered.

The Children and Young People's Admission Avoidance and Discharge Support Service, is a health-based mentoring offer which supports CYP in the community and in acute settings to avoid admission, readmission and enable discharge from acute settings. The Service enables discharge and avoids future admission through the provision of relational, holistic social, emotional wellbeing and mental health support.

Given the current landscape of the NHS and planned clustering of Integrated Care Boards, interested parties should be aware that NHS Devon ICB and NHS Cornwall and Isles of Scilly Integrated Care Board plan to cluster in line with the proposed footprints. These changes will be reflected during the contract term, to further support alignment and collaboration across their neighbouring systems.

TUPE elements are likely to apply. The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

Total combined maximum contract value, across the full potential term of 5 (five) years including any optional extension years is £2,115,000, exclusive of VAT. A breakdown of the costs can be found within the Invitation to Tender (ITT) documentation.

A F01: Prior Information Notice (prior information only) was published back on 11th June 2025, looking for expressions of interest from interested parties from the marketplace. Details of that engagement can be found here - 2025/S 000-031552.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.1.5) Estimated total value

Value excluding VAT: £2,115,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality & Innovation / Weighting: 70

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 10

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 0

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £2,115,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract will be for an initial term of 5 (Five) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract will be for an initial term of 5 (five) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

III.1.2) Economic and financial standing

List and brief description of selection criteria

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

III.1.3) Technical and professional ability

List and brief description of selection criteria

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

A partially drafted NHS Standard Contract will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-031552](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 September 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 September 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s>Welcome>

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

You will find the project titled: Devon ICB - CYP Admission Avoidance and Discharge Support Service (C377625). If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The intention is to award a contract using the competitive process.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 (Consequential and Other Amendments) Regulations 2025 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Devon Integrated Care Board (ICB) Aperture House, Pynes Hill, Rydon Lane

Exeter

EX2 5AZ

Country

United Kingdom