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Contract

## **Provision of Non-Medical Personal Help Services**

University of Dundee

F03: Contract award notice

Notice identifier: 2025/S 000-051929

Procurement identifier (OCID): ocids-h6vhtk-04d733

Published 28 August 2025, 12:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Dundee

Procurement, 3rd Floor, Tower Building, Nethergate

Dundee

DD1 4HN

#### **Email**

[s.carstairs@dundee.ac.uk](mailto:s.carstairs@dundee.ac.uk)

#### **Telephone**

+44 1382386810

#### **Country**

United Kingdom

#### **NUTS code**

UKM71 - Angus and Dundee City

**Internet address(es)**

Main address

<http://www.dundee.ac.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00105](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00105)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Non-Medical Personal Help Services

Reference number

UoD-PF013-TC-2024

#### **II.1.2) Main CPV code**

- 80340000 - Special education services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority is seeking suppliers for the provision of individual support for students who have disclosed a disability or additional support need. The Authority is putting in place a Framework of suppliers over three (3) Lots, as detailed in the ITT.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,300,000

### **II.2) Description**

#### **II.2.1) Title**

All services excluding Communication Support Workers (CSW), British Sign Language (BSL) Interpreters and Autism Spectrum Condition Support

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 80400000 - Adult and other education services
- 79620000 - Supply services of personnel including temporary staff
- 80000000 - Education and training services

### **II.2.3) Place of performance**

NUTS codes

- UKM71 - Angus and Dundee City

Main site or place of performance

Dundee

### **II.2.4) Description of the procurement**

One-to-one Learning Support for students who disclose a disability or additional support need. This is intended to enable students to achieve on their course by providing a range of support such as: reading; notetaking; prompting; study skills; support in practical classes for those students who have a physical disability. The services required are not limited to those listed as the support needs in question subject to ongoing development.

### **II.2.5) Award criteria**

Quality criterion - Name: Applying relevant experience to the delivery of this service / Weighting: 20

Quality criterion - Name: Reporting, data transfer, relationships and delivering outcomes / Weighting: 20

Quality criterion - Name: Job Descriptions and Fair Working Practices / Weighting: 10

Quality criterion - Name: Service evaluation and feedback / Weighting: 10

Quality criterion - Name: Payroll and invoice administration (3rd parties) – where applicable / Weighting: 10

Quality criterion - Name: Sustainability / Weighting: 5

Price - Weighting: 25

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Autism Spectrum Condition Support

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 80400000 - Adult and other education services
- 79620000 - Supply services of personnel including temporary staff
- 80000000 - Education and training services

### **II.2.3) Place of performance**

NUTS codes

- UKM71 - Angus and Dundee City

Main site or place of performance

Dundee

### **II.2.4) Description of the procurement**

Autism Spectrum Condition (ASC) Support (Lot 3): To support autistic students to stay focused and on task and develop learning strategies to reach their full potential

### **II.2.5) Award criteria**

Quality criterion - Name: Applying relevant experience to the delivery of this service /  
Weighting: 20

Quality criterion - Name: Reporting, data transfer, relationships and delivering outcomes /

Weighting: 20

Quality criterion - Name: Job Descriptions and Fair Working Practices / Weighting: 10

Quality criterion - Name: Service evaluation and feedback / Weighting: 10

Quality criterion - Name: Payroll and invoice administration (3rd parties) – where applicable / Weighting: 10

Quality criterion - Name: Sustainability / Weighting: 5

Price - Weighting: 25

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-003040](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

All services excluding Communication Support Workers (CSW), British Sign Language (BSL) Interpreters and Autism Spectrum Condition Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

YorLinc Ltd

50 Portland Street

Lincoln

LN57JX

Telephone

+44 1522530099

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

Internet address

[www.yorlinc.com](http://www.yorlinc.com)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,300,000

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Autism Spectrum Condition Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

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Country

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NUTS code

- UKF3 - Lincolnshire

Internet address

[www.yorlinc.com](http://www.yorlinc.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,300,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:808557)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Dundee Sheriff Court and Justice of the Peace Court

Sheriff Court House 6 West Bell Street

Dundee

DD1 9AD

Country

United Kingdom

