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Planning

Inclusive Easy Read Software Solutions

Royal Borough of Kensington and Chelsea

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051918

Procurement identifier (OCID): ocds-h6vhtk-058f3a

Published 28 August 2025, 12:05pm

Scope

Reference

SP-L0212

Description

The Royal Borough of Kensington and Chelsea (RBKC) is committed to improving accessibility and inclusion across all its services and communications. As part of this commitment the Authority wishes to engage with suppliers regarding capacity in the market to provide a suitable Easy Read Software to support the creation of documents that are easier to understand for people with learning disabilities, cognitive impairments and those who speak English as a second language. The goal of the Easy Read software is to enable staff to produce documents in-house, using standardised templates and intuitive tools, reducing reliance on external providers and ensuring consistency across services.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Document-creation%2C->

<drawing%2C-imaging%2C-scheduling-and-productivity-software-package./DD26M5464Z>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/DD26M5464Z>

Total value (estimated)

- £40,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 31 October 2025 to 30 October 2030
- 5 years

Main procurement category

Goods

CPV classifications

- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48500000 - Communication and multimedia software package
- 72261000 - Software support services
- 72262000 - Software development services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Engagement

Engagement deadline

18 September 2025

Engagement process description

Providers are required to submit responses to the enclosed questionnaire by the Engagement Deadline (18/09/2025).

If the Authority wishes to conduct meetings with suitable responders, these will be undertaken throughout September & October 2025.

Contracting authority

Royal Borough of Kensington and Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

The Royal Borough of Kensington and Chelsea, Town Hall, 8 Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government