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#### Contract

# Installation and Servicing of Dispersed Alarms & Telecare equipment

King's Lynn and West Norfolk Borough Council

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-051764

Procurement identifier (OCID): ocds-h6vhtk-058efa

Published 28 August 2025, 8:31am

## Scope

#### Reference

RFQ/24/25/008

## **Description**

The Borough Council of King's Lynn & West Norfolk requested a suitably qualified Contractor for the installation and servicing of dispersed alarms and Telecare equipment.

This Contract is to support the Council's in-house telecare visiting team during peak periods and to provide emergency cover out of hours including weekends, public holidays and periods of shutdown.

# **Contract 1. Installation and Servicing of Dispersed Alarms and Telecare Equipment**

# **Supplier**

• AMR Electrical Services Ltd

#### **Contract value**

• £62,224 including VAT

Below the relevant threshold

## **Date signed**

27 August 2025

#### **Contract dates**

- 1 September 2025 to 31 August 2027
- Possible extension to 31 August 2029
- 4 years

Description of possible extension:

Up to 2 years

## Main procurement category

Services

#### **CPV** classifications

- 35121700 Alarm systems
- 50000000 Repair and maintenance services
- 51100000 Installation services of electrical and mechanical equipment

#### **Contract locations**

UKH16 - North and West Norfolk

### **Key performance indicators**

#### Name

Same day (Calls made on or before 11:00AM) call outs attended in accordance with the contract

Next day (Calls made after 11:00AM) call outs attended in accordance with the contract All installation checklists must be emailed into Careline within 4 hours of attendance completion

All referred faults that don't require visits and are resolved by a telephone call must be emailed into Careline within 4 hours of attendance completion

### **Procedure**

# **Procedure type**

Below threshold - limited competition

# **Supplier**

#### **AMR Electrical Services Ltd**

Willow farm industrial units

Saddlebow, Kings Lynn

PE34 3AR

**United Kingdom** 

Email: info@amrgroupltd.co.uk

Region: UKH16 - North and West Norfolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Installation and Servicing of Dispersed Alarms and Telecare Equipment

# **Contracting authority**

# King's Lynn and West Norfolk Borough Council

Public Procurement Organisation Number: PZQQ-4816-TPLW

King's Court, Chapel Street

King's Lynn

## PE30 1EX

**United Kingdom** 

Email: procurementtenders@west-norfolk.gov.uk

Website: http://www.west-norfolk.gov.uk

Region: UKH16 - North and West Norfolk

Organisation type: Public authority - sub-central government