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Contract

## **Bath and North East Somerset Homelessness Prevention Pathway Services - Floating Support**

Bath & North East Somerset Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051750

Procurement identifier (OCID): ocds-h6vhtk-058ef1

Published 27 August 2025, 9:51pm

### **Scope**

### **Reference**

DN788636

### **Description**

The Mental Health Support Service, managed by Second Step Housing Association, provides floating support to individuals with mental health needs who require assistance to maintain or gain accommodation. Delivered in clients' homes, community settings, supported housing offices, or other agreed venues, the service operates within a Trauma-Informed Care framework.

Support duration varies from one-off advice to 3-24 months casework, or occasional support as needed.

Key support tasks include:

- Signposting and support to access health, mental health, and legal services

- Support with harassment, anti-social behaviour, domestic violence, and related issues
- Liaison and advocacy for statutory mental health services
- Comprehensive, co-produced risk assessments and holistic, person-centred support plans
- Support for financial wellbeing, debt management, benefit claims, and tenancy maintenance
- Move-on support to set up tenancies or prevent Homeless Pathway use
- Information and support to Homeless Pathway lead workers for managing mental health crises

The service addresses critical needs, with mental health issues affecting 1 in 4 UK adults and contributing to housing instability. By fostering tenancy stability and mental health, it reduces pressure on B&NES housing, NHS, and social care systems, particularly by preventing reliance on the Homeless Pathway.

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## **Contract 1**

### **Supplier**

- SECOND STEP LIMITED

### **Contract value**

- £118,684 including VAT

Below the relevant threshold

**Date signed**

31 March 2025

**Contract dates**

- 1 April 2025 to 31 March 2026
- 1 year

**Main procurement category**

Services

**CPV classifications**

- 85322000 - Community action programme

**Contract locations**

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

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**Procedure****Procedure type**

Below threshold - without competition

**Special regime**

Light touch

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## Supplier

### **SECOND STEP LIMITED**

- Public Procurement Organisation Number: PTTV-1299-VRVH

162 Pennywell Road,

Bristol,

BS5 0TX

United Kingdom

Email: [newbusiness@second-step.co.uk](mailto:newbusiness@second-step.co.uk)

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

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## Contracting authority

**Bath & North East Somerset Council**

- Public Procurement Organisation Number: PLVH-3287-JWJV

The Guildhall

Bath

BA1 5AW

United Kingdom

Email: [procurement@bathnes.gov.uk](mailto:procurement@bathnes.gov.uk)

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government