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Contract

## **Workplace Essential: Supplies, Design, and PPE**

Mid South Essex NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051707

Procurement identifier (OCID): ocds-h6vhtk-052924 ([view related notices](#))

Published 27 August 2025, 4:19pm

### **Scope**

### **Reference**

PR-1000

### **Description**

HeathTrust Europe is seeking bids for a framework Agreement for Workplace Essentials: Supplies, Designs, and PPE.

It is anticipated that the resulting Framework Agreement will cover Goods and Services within the following Lot structure:

Lot 1 - Workplace Supplies

Lot 2 - Workplace Designs

Lot 3 - Workplace Non-Clinical PPE

We carried out an engagement similar to PME, before the new Procurement Act 2023

came into force in February 2025.

During the engagement HTE focused on identifying the best-fit solution for workplace solutions products and services. The goal was to ensure that the future supply model is cost-effective, sustainable, and responsive to the evolving needs of the workforce.

HTE engaged incumbent suppliers, under contract or with a history of delivering workplace supplies, on the Framework. These suppliers participated in a series of discussions. The focus was to understand current performance, explore innovation, improvements, and any new offerings they can bring to the market. Assessing scalability and flexibility, can they adapt to changing demand or new sustainability goals.

HTE also engaged external suppliers, charitable organisations simultaneously outside the current Workplace Supply Solution Framework to offer fresh perspectives, ideas, capabilities, and insights.

Across the PME, HTE explored themes like:

Sustainability (eco-friendly packaging, carbon footprint reduction), technology integration (smart ordering systems, inventory tracking, AI-driven demand forecasting), diversity and inclusion opportunities to work with SMEs, social enterprises, or minority-owned businesses. Value-added services and potential for cost savings

This insight feeds directly into the next phase with a much stronger foundation.

## **Commercial tool**

Establishes a framework

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## **Lot 1. Workplace Supplies**

### **Description**

This Lot provides a wide scope of options ranging from General Office Supplies (GOS), Office Paper, Janitorial Products, Office furniture, Office Machines, Beverages & Associated Products, Technology & Electronic Office Supplies (EOS), Workplace Safety Signs, Toners and cartridges (Small printing & Promotional Printed Products), Education & Art, Eco friendly Products, White Goods, Stationery, and Tail-End Spend Management (Ad-Hoc purchasing relating to this Lot).

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## **Lot 2. Workplace - Designs**

### **Description**

This Lot provides a wide scope of options ranging from Office furniture, Artificial plants, Decorative items, Carpets, Partitions, Space planning, Lighting Design, Workplace Branding, Bespoke wall paintings, & Posters, Consultation, and Needs Assessment.

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## **Lot 3. Workplace - Non-Clinical PPE**

### **Description**

This Lot provides a wide scope of options, ranging from Non-clinical Uniforms, Face masks, Gloves, Face Shields, Safety goggles, Disposable Aprons, Head wears, Protective Footwear, Earplugs & Earmuffs, High Visibility Clothing, and Workplace Safety Equipment available on the market for the public sector.

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### **Framework**

#### **Maximum percentage fee charged to suppliers**

3%

## **Framework operation description**

This is an Open Procedure but a Closed Framework. The drop-down option about "is this an open framework scheme" doesn't have the appropriate drop-down option.

Award based on MAT. Option to award via:

Direct Award; and Mini-Competition (with or without E-Auction)

## **Award method when using the framework**

Either with or without competition

## **Contracting authorities that may use the framework**

Establishing party only

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## **Contract 1. Lot 1 - Workplace Supplies**

### **Lots**

Lot 1. Workplace Supplies

### **Suppliers (3)**

- Banner Group Limited

- BATES OFFICE SERVICES LTD
- LYRECO UK LIMITED

### **Contract value**

- £18,000,000 excluding VAT
- £21,600,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Date signed**

21 August 2025

### **Contract dates**

- 21 August 2025 to 20 August 2027
- Possible extension to 20 August 2029
- 4 years

Description of possible extension:

Extension end date (estimated) without any extensions used is 20/08/2027.

Yes, the contract can be extended to 20/08/2029

### **Main procurement category**

Goods

## **Options**

The right to additional purchases while the contract is valid.

Yes, each contracts have an option to extend to 20/08/2029

## **CPV classifications**

- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30192000 - Office supplies
- 39130000 - Office furniture

## **Contract locations**

- UK - United Kingdom

## **Key performance indicators**

Name	Description	Reporting frequency
Framework Agreement KPI	<p>KPI Target Management Information (MI) Submit MI to the Authority by the 15th of each month for each and every invoice raised to the Customer for the preceding month 100% compliance per month</p> <p>Invoicing Authority invoices (ABI) are paid on time 100% compliance per month</p> <p>Customer Satisfaction Goods and/or Services to be provided under Call Off Contracts to the satisfaction of Participating Authorities No more than two customer complaints per annum</p> <p>Corporate Social Responsibility Improvement regarding:</p> <ul style="list-style-type: none"> <li>• Net Zero</li> <li>• Sustainability</li> <li>• Social Value</li> </ul> <p>Number of apprentices employed who are directly working via this Framework.</p> <p>Supplier to demonstrate improvement in relation to at least one of the following:</p> <ul style="list-style-type: none"> <li>• Net Zero</li> <li>• Sustainability</li> <li>• Social Value</li> </ul> <p>Number of apprentices employed who are directly working via this Framework.</p> <p>Call-Off Contracts Supplier to ensure call-off Contracts are executed promptly following receipt of an order and in any event within 5 (five) Business Days of receiving the order.</p> <p>100% of all orders supported by a signed call off contract within 5 days of receipt of order.</p> <p>Data Protection Impact Assessments (DPIAs) Supplier to ensure that where required and applicable, in accordance with the GDPR, (including if there is processing of Personal</p>	1 months

Name	Description	Reporting frequency
	<p>Data by a Sub-Contractor) that (i) a DPIA has been completed to ensure the Supplier and where applicable the Sub-Contractor has appropriate security, technical and organisational measures to address the risk and ensure protection of personal data to demonstrate compliance with Data Protection Legislation; (ii) adequate information has been provided to a Customer or relevant party authorised by the Customer, to complete a DPIA to ensure appropriate measures are in place to be compliant with the Data Protection Legislation; (iii) A Data Protection Protocol has been completed. Supplier to provide documentation to confirm these requirements have been met and/or permit the Authority, should the Authority request so, to carry out audit, on reasonable notice, to ascertain this.</p>	

## Contract 2. Lot 2 - Workplace Designs

### Lots

Lot 2. Workplace - Designs

### Supplier

- BATES OFFICE SERVICES LTD



## **Contract value**

- £10,000,000 excluding VAT
- £12,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

## **Date signed**

21 August 2025

## **Contract dates**

- 21 August 2025 to 20 August 2027
- Possible extension to 20 August 2029
- 4 years

Description of possible extension:

Extension end date (estimated) without any extensions used is 20/08/2027.

Yes, the contract can be extended to 20/08/2029

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

Yes, each contracts have an option to extend to 20/08/2029

### **CPV classifications**

- 39298900 - Miscellaneous decoration items
- 39515410 - Interior blinds
- 44812400 - Decorating supplies
- 45451000 - Decoration work
- 79931000 - Interior decorating services
- 79932000 - Interior design services
- 45451300 - Interior gardens

### **Contract locations**

- UK - United Kingdom

### **Key performance indicators**

Name	Description	Reporting frequency
Framework Agreement KPI	<p>KPI Target Management Information (MI) Submit MI to the Authority by the 15th of each month for each and every invoice raised to the Customer for the preceding month 100% compliance per month</p> <p>Invoicing Authority invoices (ABI) are paid on time 100% compliance per month</p> <p>Customer Satisfaction Goods and/or Services to be provided under Call Off Contracts to the satisfaction of Participating Authorities No more than two customer complaints per annum Corporate Social Responsibility Improvement regarding: • Net Zero • Sustainability • Social Value •</p> <p>Number of apprentices employed who are directly working via this Framework.</p> <p>Supplier to demonstrate improvement in relation to at least one of the following: • Net Zero • Sustainability • Social Value •</p> <p>Number of apprentices employed who are directly working via this Framework.</p> <p>Call-Off Contracts Supplier to ensure call-off Contracts are executed promptly following receipt of an order and in any event within 5 (five) Business Days of receiving the order. 100% of all orders supported by a signed call off contract within 5 days of receipt of order.</p> <p>Data Protection Impact Assessments (DPIAs) Supplier to ensure that where required and applicable, in accordance with the GDPR, (including if there is processing of Personal</p>	1 months

Name	Description	Reporting frequency
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## Contract 3. Lot 3 - Workplace Non-Clinical PPE

### Lots

Lot 3. Workplace - Non-Clinical PPE

### Suppliers (5)

- Banner Group Limited

- BATES OFFICE SERVICES LTD
- GHC GLOBAL LIMITED
- LYRECO UK LIMITED
- WORKWEAR EXPRESS LIMITED

### **Contract value**

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Date signed**

21 August 2025

### **Contract dates**

- 21 August 2025 to 20 August 2027
- Possible extension to 20 August 2029
- 4 years

Description of possible extension:

Extension end date (estimated) without any extensions used is 20/08/2027.

Yes, the contract can be extended to 20/08/2029

## **Main procurement category**

Goods

## **Options**

The right to additional purchases while the contract is valid.

Yes, each contracts have an option to extend to 20/08/2029

## **CPV classifications**

- 18100000 - Occupational clothing, special workwear and accessories
- 18400000 - Special clothing and accessories
- 18800000 - Footwear
- 33735000 - Goggles
- 35113400 - Protective and safety clothing
- 18424000 - Gloves
- 18830000 - Protective footwear
- 18143000 - Protective gear

## **Contract locations**

- UK - United Kingdom

## **Key performance indicators**

Name	Description	Reporting frequency
Framework Agreement KPI	<p>KPI Target Management Information (MI) Submit MI to the Authority by the 15th of each month for each and every invoice raised to the Customer for the preceding month 100% compliance per month</p> <p>Invoicing Authority invoices (ABI) are paid on time 100% compliance per month</p> <p>Customer Satisfaction Goods and/or Services to be provided under Call Off Contracts to the satisfaction of Participating Authorities No more than two customer complaints per annum</p> <p>Corporate Social Responsibility Improvement regarding:</p> <ul style="list-style-type: none"> <li>• Net Zero</li> <li>• Sustainability</li> <li>• Social Value</li> </ul> <p>Number of apprentices employed who are directly working via this Framework.</p> <p>Supplier to demonstrate improvement in relation to at least one of the following:</p> <ul style="list-style-type: none"> <li>• Net Zero</li> <li>• Sustainability</li> <li>• Social Value</li> </ul> <p>Number of apprentices employed who are directly working via this Framework.</p> <p>Call-Off Contracts Supplier to ensure call-off Contracts are executed promptly following receipt of an order and in any event within 5 (five) Business Days of receiving the order.</p> <p>100% of all orders supported by a signed call off contract within 5 days of receipt of order.</p> <p>Data Protection Impact Assessments (DPIAs) Supplier to ensure that where required and applicable, in accordance with the GDPR, (including if there is processing of Personal</p>	1 months

Name	Description	Reporting frequency
	<p>Data by a Sub-Contractor) that (i) a DPIA has been completed to ensure the Supplier and where applicable the Sub-Contractor has appropriate security, technical and organisational measures to address the risk and ensure protection of personal data to demonstrate compliance with Data Protection Legislation; (ii) adequate information has been provided to a Customer or relevant party authorised by the Customer, to complete a DPIA to ensure appropriate measures are in place to be compliant with the Data Protection Legislation; (iii) A Data Protection Protocol has been completed. Supplier to provide documentation to confirm these requirements have been met and/or permit the Authority, should the Authority request so, to carry out audit, on reasonable notice, to ascertain this.</p>	

## Other information

### Conflicts assessment prepared/revised

Yes



## Procedure

### Procedure type

Open procedure

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## Suppliers

### Banner Group Limited

- Companies House: 05510758

1st Floor 1 Europa Drive

Sheffield

S9 1XT

United Kingdom

Email: [bids@banneruk.com](mailto:bids@banneruk.com)

Website: <http://www.banneruk.com>

Region: UKE32 - Sheffield

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Workplace Supplies

Contract 3. Lot 3 - Workplace Non-Clinical PPE

## **BATES OFFICE SERVICES LTD**

- Companies House: 03352929

Units A1 - A4 Knights Park Industrial Estate

Rochester

ME2 2LS

United Kingdom

Email: [tenders@batesoffice.co.uk](mailto:tenders@batesoffice.co.uk)

Website: <http://www.batesoffice.co.uk>

Region: UKJ41 - Medway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Workplace Supplies

Contract 2. Lot 2 - Workplace Designs

Contract 3. Lot 3 - Workplace Non-Clinical PPE

## **GHC GLOBAL LIMITED**

- Companies House: 09448045

59-61 Charlotte Street St Pauls Square

Birmingham

B3 1PX

United Kingdom

Email: [Jaco@safetyplus.co.uk](mailto:Jaco@safetyplus.co.uk)

Website: <https://ghcglobal.co.uk/offices/>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 3 - Workplace Non-Clinical PPE

## **LYRECO UK LIMITED**

- Companies House: 00442696

Deer Park Court

Telford

TF2 7NB

United Kingdom

Email: [ccs.framework@lyreco.com](mailto:ccs.framework@lyreco.com)

Website: <http://www.lyreco.com>

Region: UKG21 - Telford and Wrekin

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Workplace Supplies

Contract 3. Lot 3 - Workplace Non-Clinical PPE

## **WORKWEAR EXPRESS LIMITED**

- Companies House: 03743499

York House

London

W1H 7JT

United Kingdom

Email: [tenders@workwearexpress.com](mailto:tenders@workwearexpress.com)

Website: <http://www.workwearexpress.com>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 3 - Workplace Non-Clinical PPE

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## Contracting authority

### Mid South Essex NHS Foundation Trust

- NHS Organisation Data Service: RAJ

Nether Mayne

Basildon

SS16 5NL

United Kingdom

Contact name: Customer Care

Telephone: 01268 524900

Email: [customercare@htepg.com](mailto:customercare@htepg.com)

Website: <https://www.mse.nhs.uk/>

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### HealthTrust Europe LLP

Summary of their role in this procurement: On 11th August 2021, Mid and South Essex NHS Foundation Trust (MSE) published a contract notice for procurement partner services. HealthTrust Europe LLP (HTE) was selected to provide these services under the MSE Framework, including access to HTE's public sector frameworks. HTE is now conducting this procurement exercise as part of its services to the Customers under the MSE Framework.

- Companies House: OC358224

19 George Road

Birmingham

B15 1NU

United Kingdom

Contact name: Customer Care

Telephone: 08458875000

Email: [customercare@htepg.com](mailto:customercare@htepg.com)

Region: UKG31 - Birmingham

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## **Contact organisation**

Contact HealthTrust Europe LLP for any enquiries.