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Tender

For the Provision of an Adult Carers Support Service

Derby City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051619

Procurement identifier (OCID): ocds-h6vhtk-054870 ([view related notices](#))

Published 27 August 2025, 2:16pm

Scope

Reference

TD2271

Description

The service is required to provide support to adult carers of people aged 18 and over in Derby.

The service will meet our statutory obligation to deliver information and advice to carers, is a key component of, with adult social care, the carers support process and includes a proactive support offer to reduce, delay and prevent the need for formal support for them and their cared-for in the future.

The key aims and objectives of the carers support process are to:

- Identify (and support self-identification of) carers to enable and encourage them to access support at the earliest opportunity.
- Build carer resilience to support them to remain and be effective in their caring role for

as long as possible.

- Support carers to maintain their physical, mental and emotional health and wellbeing.
- Take a strengths-based approach to carers support recognising what is important to the carer and the assets they have available to support them.
- Understand what support the carer has and needs, and empower carers to access this, whilst ensuring it remains affordable, appropriate and proportionate.
- Demonstrate that carers are recognised and valued for what they do, and that they feel heard. Support carers to consider and plan for what may happen in both the foreseeable, longer term and sudden, shorter-term changes in circumstances.
- Provide support to carers to self-serve at different points in their caring journey including when caring begins, becomes more intense and changes or comes to an end.
- Improve carer inclusion and connectivity in carer, local and wider communities.
- Develop relationships with and improve carer access to key partner and community organisations.
- Fulfil the Council's obligations under the Care Act to provide information, advice and assessments to carers.
- Apply effective and efficient allocation of funds and resources to minimise cost for the best outcomes.

IMPORTANT

Potential bidders are asked to be aware of Local Government Reorganisation in Derby and Derbyshire on contracts and service delivery in future. This may require changes to service volumes, geographical boundaries for service delivery and available budgets. More information is available here: <https://www.derby.gov.uk/council-and-democracy/local-government-reorganisation/>

Total value (estimated)

- £1,327,030 excluding VAT
- £1,592,436 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Extension of 24 months in annual increments.

Options

The right to additional purchases while the contract is valid.

Extension of 24 months in annual increments.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKF11 - Derby

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 October 2025, 12:00pm

Tender submission deadline

13 October 2025, 10:00am

Submission address and any special instructions

Documents are available at www.eastmidstenders.org

Please search for TD2271

Please note: we will only accept expressions of interest and enquiries through the e-tendering system.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 September 2032

Award criteria

Name	Description	Type
Quality	90%	Quality
Price	10%	Price

Weighting description

Quality/Price

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Derby City Council

- Public Procurement Organisation Number: PQVM-1383-ZBXP

The Council House - Corporation Street

Derby

DE1 2FS

United Kingdom

Email: procurement@derby.gov.uk

Region: UKF11 - Derby

Organisation type: Public authority - sub-central government