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Tender

Level 1 Falls across West Suffolk

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F02: Contract notice

Notice identifier: 2025/S 000-051610

Procurement identifier (OCID): ocds-h6vhtk-058e9a

Published 27 August 2025, 1:55pm

Section I: Contracting authority

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Endeavour House, Russell Road

Ipswich

IP12BX

Contact

Jane Garnett

Email

procurement@snee.nhs.uk

Country

United Kingdom

Region code

UKH14 - Suffolk

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Level 1 Falls across West Suffolk

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The West Suffolk Level 1 Falls Response is to provide an alternative referral route for the ambulance service, Urgent Community Response Services, and other local partners to redirect 999 calls for non-injured fallers in the community.

II.1.5) Estimated total value

Value excluding VAT: £60,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

West Suffolk locality

II.2.4) Description of the procurement

The West Suffolk Level 1 Falls Response is to provide an alternative referral route for the ambulance service, Urgent Community Response Services, and other local partners to

redirect 999 calls for non-injured fallers in the community.

The service will deliver a falls pick-up service across West Suffolk that meets the criteria of the NHS England letter "Going Further For Winter - Community based falls response" for Tier 1 falls in the community: NHS England » Going further for winter: Community-based falls response

The Commissioners are looking to establish Contracts to cover the Services, for an initial period of 18 months.

This notice is to inform providers of the release of documentation to initiate a quotation process to deliver these services.

In order to express an interest and access the documentation, free of charge, please register on the In-tend portal via the following address and express an interest in the 'Level 1 falls Service' opportunity under 'current tenders'.

<https://in-tendhost.co.uk/snee-icb/asp/Home>

The deadline for submissions is 12:00 (noon) 12th September 2025.

If you have any questions, please send them as a correspondence through the In-tend website in the first instance or via email to the address contained within this notice.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Responses must be submitted through the Intend e-Procurement Portal on the link provided in this notice prior to the stated deadline.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

18

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

The Authority may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice (or its successor). To this end, the Applicant should be aware that after the award of contract, there is a possibility that the successful Applicants may be offered a variation to the contract in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

The Authority anticipates there may be a need to expand the number of referrers able to refer into this Service within the locality of the Authority. At the time of publishing this notice the Authority is unable to quantify this potential, or state whether this need will be realised.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 September 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 September 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS Suffolk and North East Essex Integrated Care Board

Endeavour House

Ipswich

IP1 2BX

Email

procurement@snee.nhs.uk

Country

United Kingdom